

Livermore, CA

The National Community Survey

Report of Results
2022

Report by:



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About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Livermore. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 411 residents of the City of Livermore collected from November 21st, 2022 to January 4th, 2023. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2022 survey was 13%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Livermore.

How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Livermore’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Livermore residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Livermore’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Livermore’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City’s 2022 ratings compare to other communities’ ratings from the past five years.



Trends over time

Trend data for Livermore represent important comparison data and should be examined for improvements or declines*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than six percentage points between the 2020 and 2022 surveys, the change is statistically significant.

* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within the City of Livermore were eligible to participate in the survey. A list of all households within the zip codes serving Livermore was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Livermore households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Livermore boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the 5 areas. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 3,200 randomly selected households received mailings beginning on November 23rd, 2022 and the survey remained open for six weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

The survey was available in English and Spanish. All mailings contained paragraphs in both languages instructing participants on how to complete the survey in their preferred language.

About 1% of the 3,200 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 3,163 households that received the invitations to participate, 411 completed the survey, providing an overall response rate of 13%. The response rate was calculated using AAPOR’s response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions. The margin of error for the City of Livermore survey is no greater than plus or minus five percentage points around any given percent reported for all respondents (411 completed surveys).

In addition to the randomly selected “probability sample” of households, a link to an online open participation survey was publicized by the City of Livermore. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on December 21st, 2022. The survey remained open for two weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2020 American Community Survey estimates for adults in the City of Livermore. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	8%	26%	26%
	35-54	29%	38%	38%
	55+	63%	37%	36%
Area	Area 1	17%	22%	22%
	Area 2	15%	16%	16%
	Area 3	11%	13%	13%
	Area 4	19%	16%	16%
	Area 5	38%	32%	32%
Hispanic origin	No, not Spanish, Hispanic, or Latino	92%	81%	81%
	Spanish, Hispanic, or Latino	8%	19%	19%
Housing tenure	Own	88%	73%	73%
	Rent	12%	27%	27%
Housing type	Attached	17%	28%	28%
	Detached	83%	72%	72%
Race & Hispanic origin	Not white alone	23%	38%	38%
	White alone, not Hispanic or Latino	77%	62%	62%
Sex	Man	52%	49%	49%
	Woman	48%	51%	51%
Sex/age	Man 18-34	4%	13%	13%
	Man 35-54	16%	19%	19%
	Man 55+	31%	17%	17%
	Woman 18-34	3%	13%	13%
	Woman 35-54	14%	19%	19%
	Woman 55+	31%	19%	19%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Livermore funded this research. Please contact Stephanie Egidio of the City of Livermore at slegidio@livermoreca.gov if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

* See AAPOR’s Standard Definitions for more information at

<https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx>

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

<https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

* Targets come from the 2010 Census and 2020 American Community Survey

Key Findings

Livermore continues to be a highly desirable and safe place to live.

About 9 in 10 residents applauded Livermore as a place to live and the overall quality of life in the city. A similar proportion indicated that they would recommend living in Livermore to someone who asked, while just over 8 in 10 respondents reported that they were likely to remain in Livermore for the next five years. About 8 in 10 participants also offered positive reviews to Livermore's overall image or reputation. All ratings related to the overall quality of life remained on par with national benchmark comparisons and Livermore's 2020 National Community Survey results.

The feeling of safety likely contributes to the high quality of life experienced in Livermore. Virtually all respondents reported feeling safe in their neighborhood during the day and in Livermore's downtown/commercial area during the day. Nearly 90% indicated that they felt safe from violent crime, and over three-quarters reported feeling safe from property crime. When it came to safety-related services, fire services were praised by over 9 in 10 survey participants. About 8 in 10 also applauded police/sheriff services, fire prevention and education, animal control, and ambulance or emergency medical services. Ratings for both crime prevention (70% excellent or good) and ambulance or emergency medical services (79%) saw a 9% decrease since 2020, which may merit additional research and consideration.

Residents identify mobility as an opportunity for growth.

Like many attractive cities, scarcity causes challenges to mobility. Many ratings related to public transit, traffic, and ease of travel in Livermore were trending downward, generally returning to pre-pandemic levels after a slight increase in 2020. While some higher mobility scores in 2020 may be partially attributable to decreased traffic during COVID-19-related shutdowns, these changes may warrant additional monitoring over the coming years. The overall quality of the transportation system was rated excellent or good by about half of respondents, an 8% decrease since 2020. The ease of walking in Livermore garnered high marks from about 7 in 10 respondents, also declining eight percentage points since 2020. A similar proportion highly ranked the ease of travel by bicycle (57% excellent or good) and traffic flow on major streets (61%), which declined by 11% and 7%, respectively. Conversely, ratings for ease of travel by car (80% excellent or good) and ease of public parking (64%) remained stable, both maintaining the higher scores seen in the previous survey iteration.

Some ratings related to traffic services also held steady since 2020, including street cleaning (69%) and street lighting (61%). However, residents offered less favorable reviews this year to traffic enforcement (falling from 71% excellent or good in 2020 to 61% in 2022), street repair (59% in 2020; 50% in 2022), and bus or transit services (58% in 2020; 46% in 2022). While many mobility-related scores decreased in 2022, nearly all were on par with those seen across the nation.

Livermore's economy is strong but poses challenges to community affordability.

Livermore's economy continues to be a top priority for residents, with roughly 93% of respondents identifying overall economic health as an important focus area for the City in the coming two years. About 8 in 10 applauded the vibrancy of the city's downtown/commercial area and Livermore as a place to work, both of which were higher than the national and custom benchmark (communities in CA, WA, and OR). Shopping opportunities (69% excellent or good) also scored higher than the national counterparts and peer comparison communities. Some aspects related to the local economy saw slight declines, including the overall quality of business and service establishments (77% positive, a 10% decline) and variety of business and service establishments (67%, an 8% decline). However, scores for employment opportunities were on the rise (59% excellent or good in 2022, compared to 50% in 2020).

Like many communities nationwide, ratings related to affordability indicate concern, with only about one-quarter offering favorable marks to the cost of living in Livermore. Likewise, the availability of affordable quality housing garnered positive evaluations from about 2 in 10 survey participants. When asked how the economy would likely affect their family's income in the next six months, only 7% of residents anticipated a positive impact (compared to 20% in 2020), while 42% expected a negative impact.

Residents appreciate Livermore's city parks and natural environment, and ratings reflect satisfaction with the City's current efforts to mitigate climate change.

While they remained similar to benchmark comparison communities, ratings for Livermore's fitness opportunities (73% excellent or good), recreational opportunities (73%), recreation programs or classes (76%), and recreation centers or facilities (78%) all trended downward, indicating an opportunity for further investigation. In contrast, some ratings related to the community's natural environment saw significant increases, including cleanliness (81% excellent or good) and air quality (76%). Holding steady with 2020 results, the overall quality of parks and recreation opportunities were praised by roughly 9 in 10 participants. About 8 in 10 applauded Livermore's city parks. Roughly two-thirds offered high marks to the city's preservation of natural areas, open space, and recycling services.

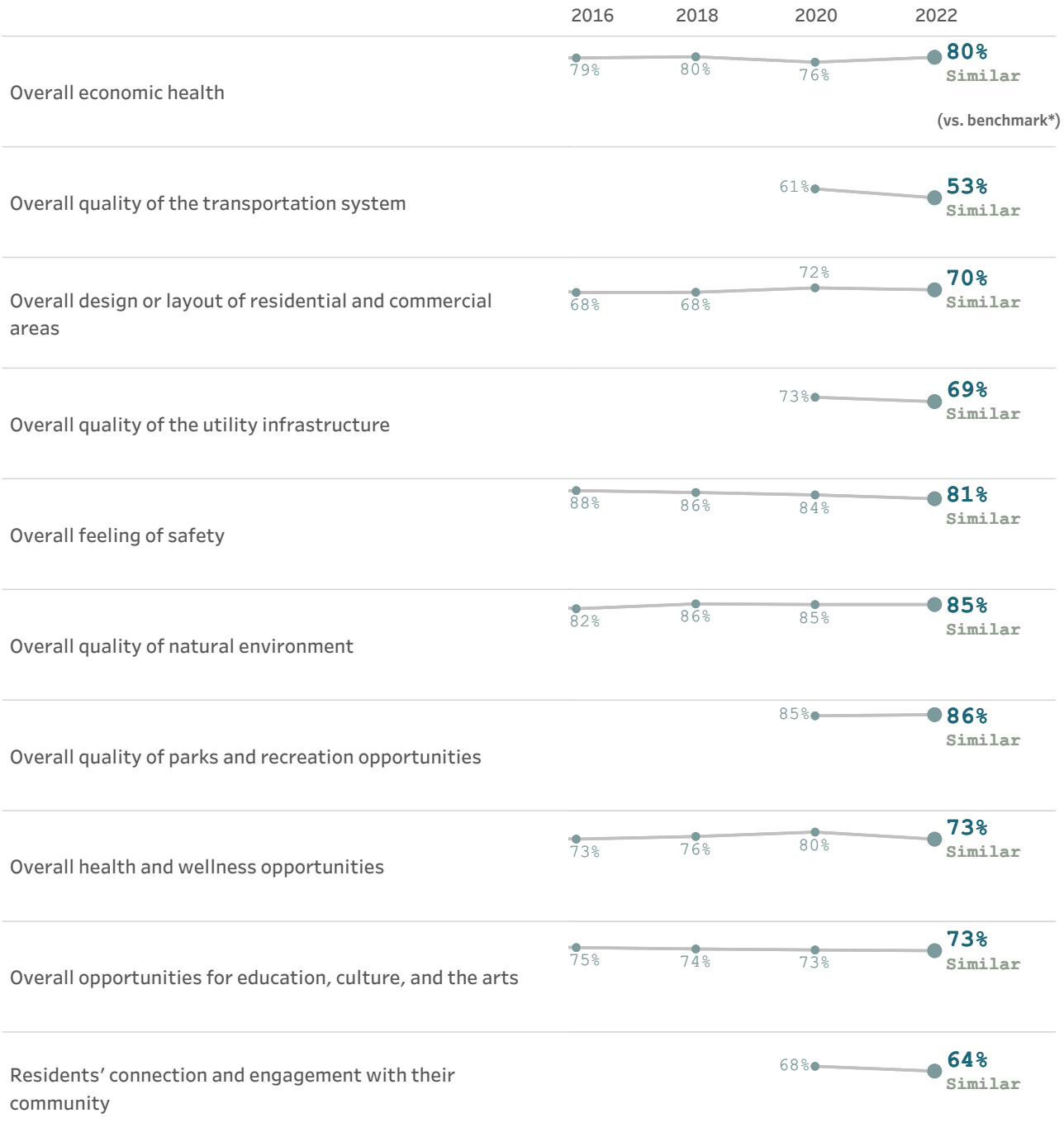
In a custom question unique to Livermore, residents were asked to rank their satisfaction with current policies and actions in place to mitigate climate change. About 7 in 10 were satisfied with opportunities to practice environmental stewardship and the City's focus on reducing greenhouse gas emissions (e.g., expansion of electric vehicle charging infrastructure). Just over 6 in 10 were satisfied with access to information about current policies.

Facets of livability

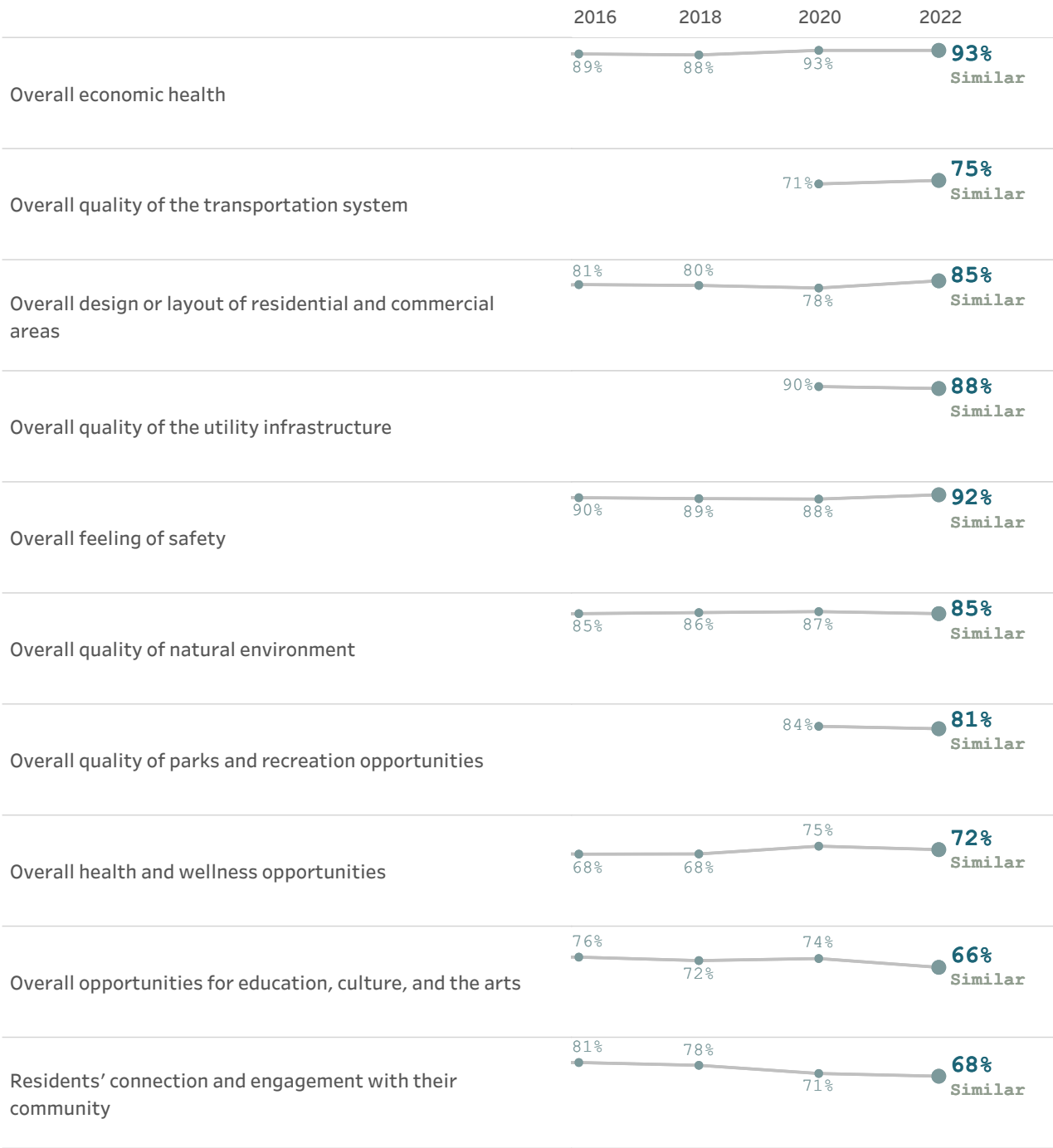
Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Livermore as a whole.
 (% excellent or good)



Please rate how important, if at all, you think it is for the Livermore community to focus on each of the following in the coming two years.
 (% essential or very important)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

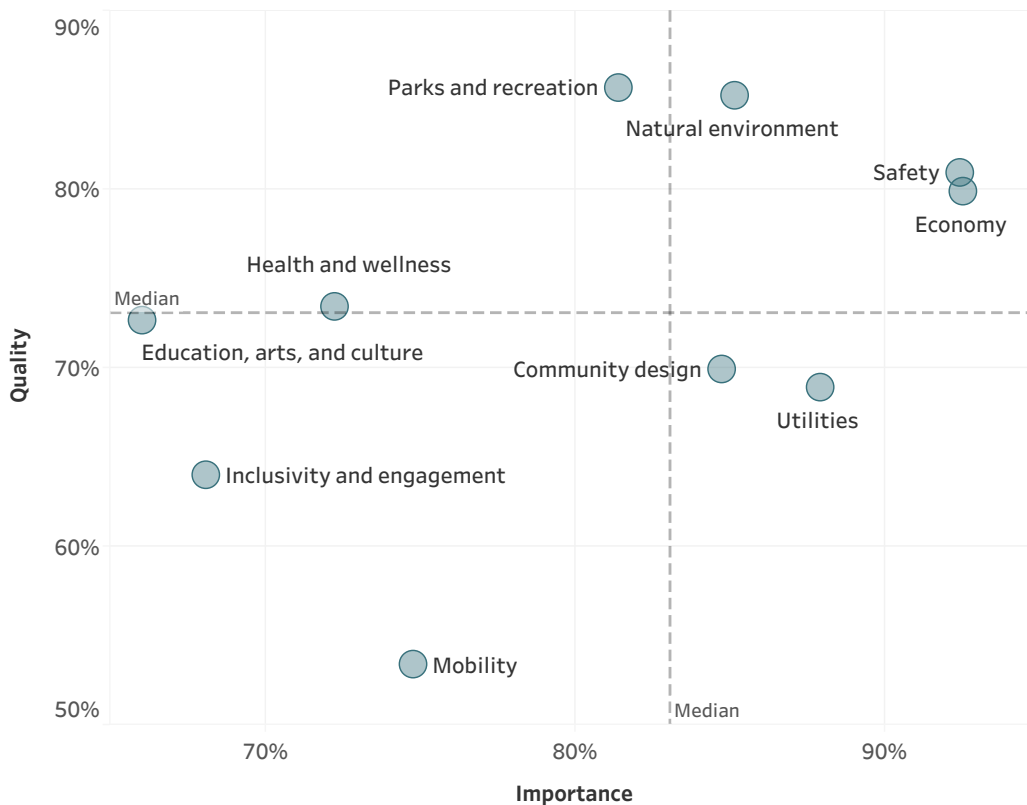
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 73% or more of respondents were considered of “higher quality” and those with ratings lower than 73% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 83% or more of respondents. Services were rated as “less important” if they received a rating of less than 83%. This classification uses the median ratings for quality and importance to divide the services in half.

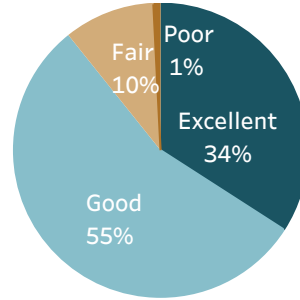
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



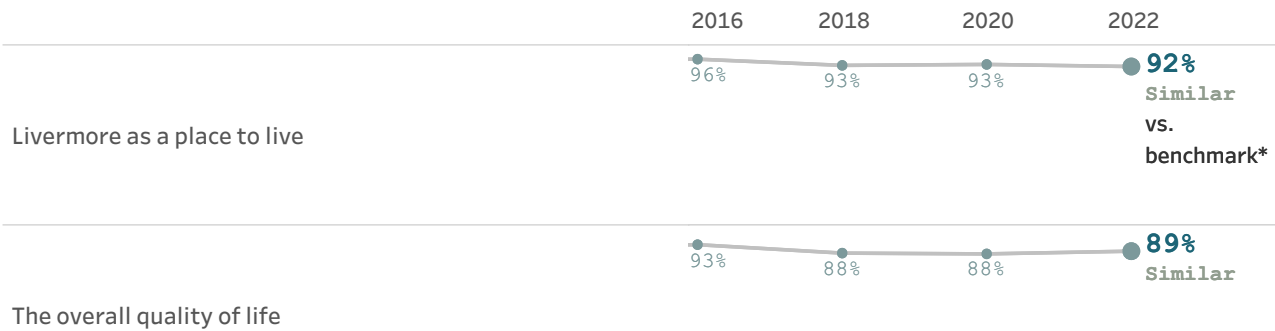
Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

The overall quality of life in Livermore, 2022



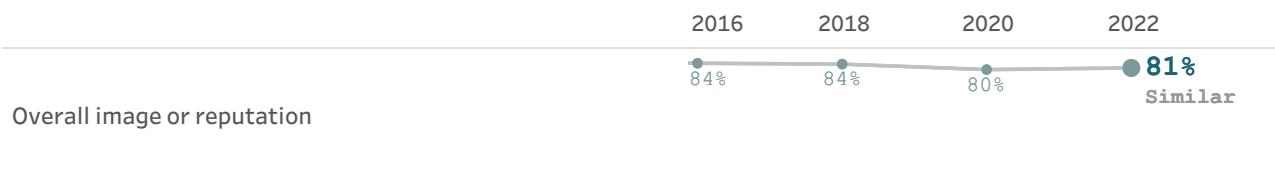
Please rate each of the following aspects of quality of life in Livermore.
(% excellent or good)



Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)



Please rate each of the following in the Livermore community.
(% excellent or good)

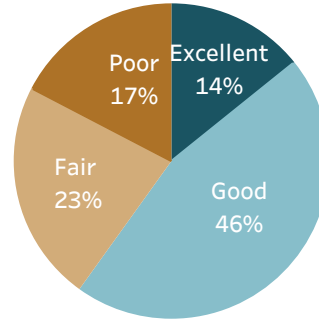


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

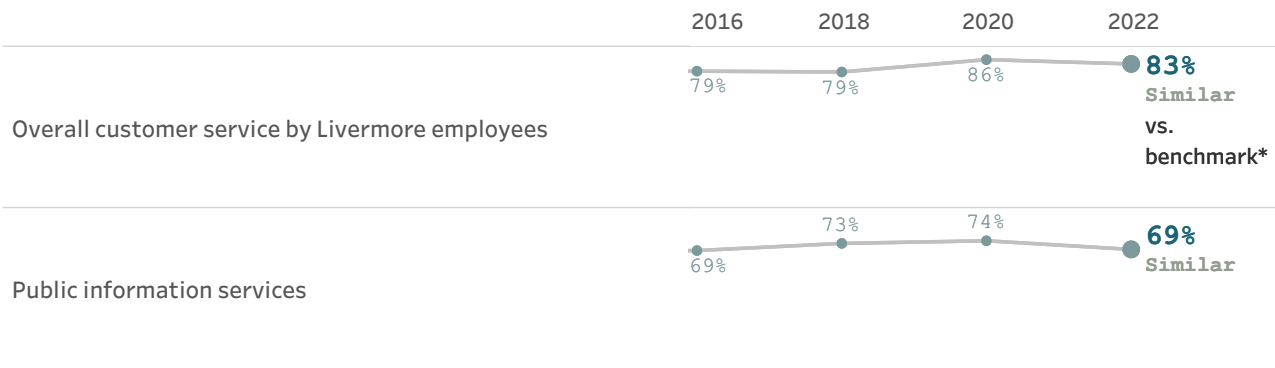
Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

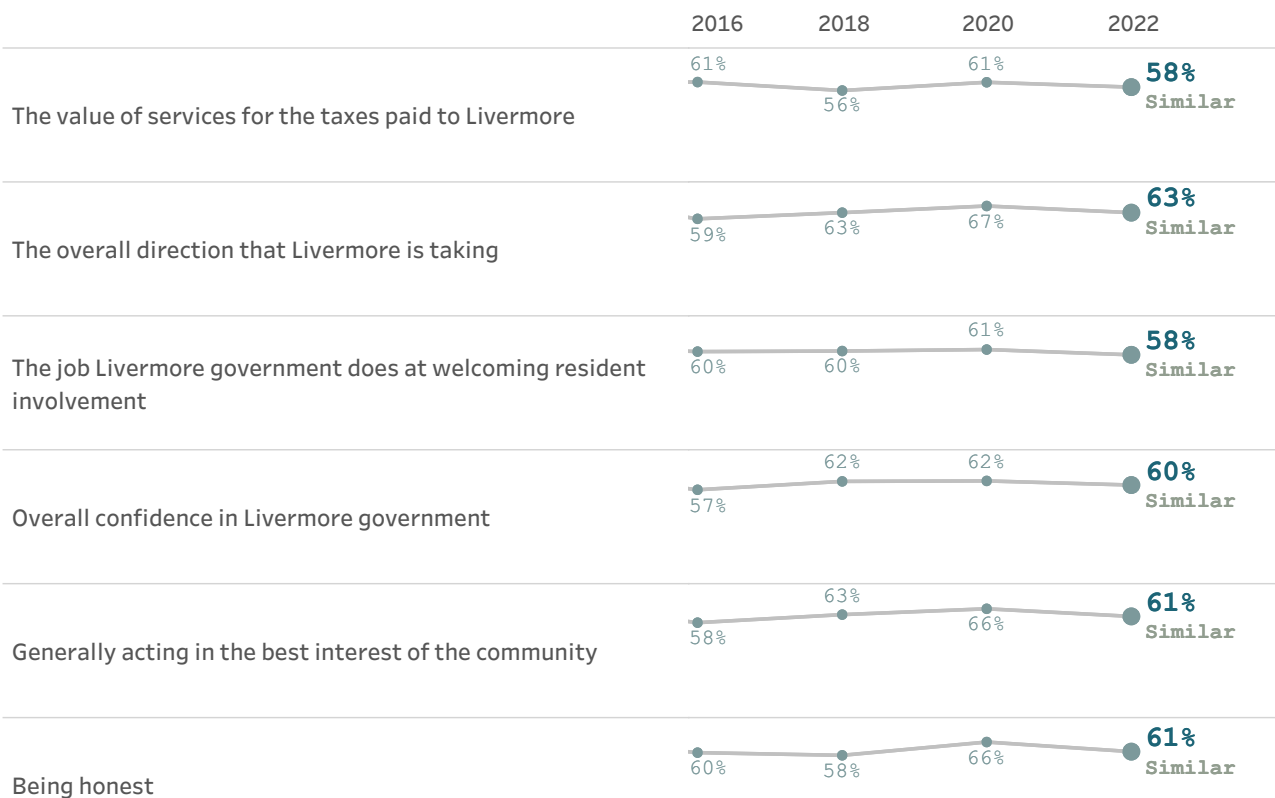
Overall confidence in Livermore government, 2022



Please rate the quality of each of the following services in Livermore. (% excellent or good)

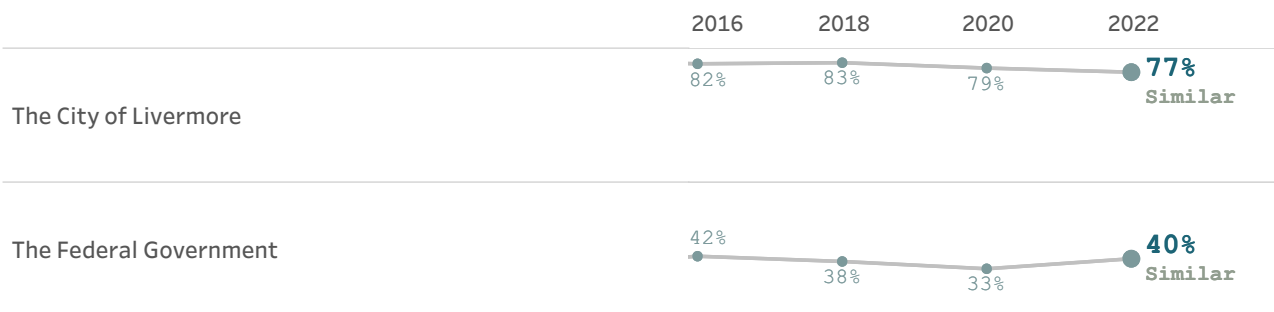


Please rate the following categories of Livermore government performance. (% excellent or good)





**Overall, how would you rate the quality of the services provided by each of the following?
(% excellent or good)**

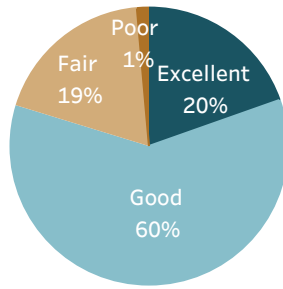


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

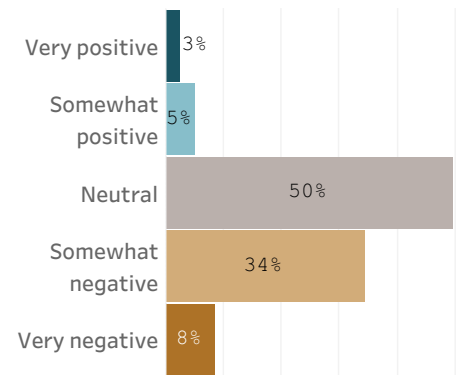
Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

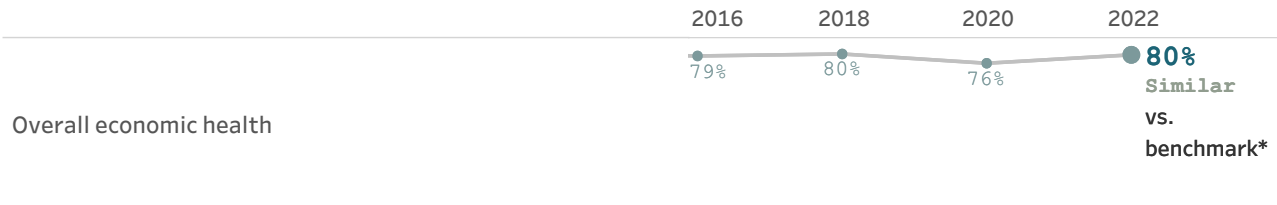
Overall economic health of Livermore, 2022



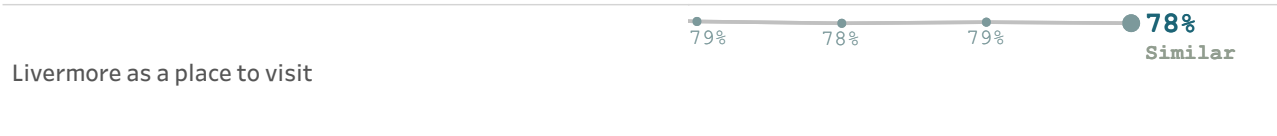
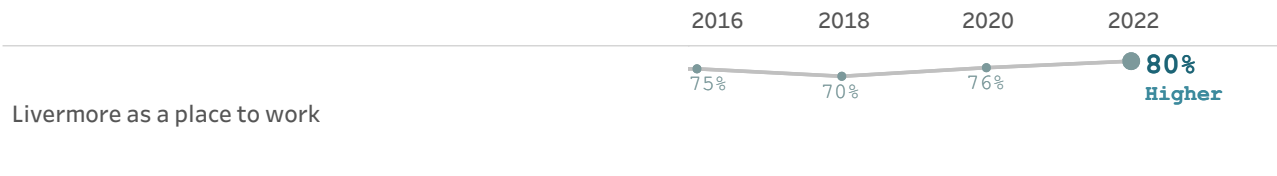
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



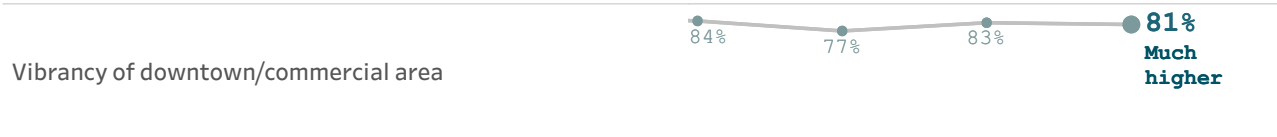
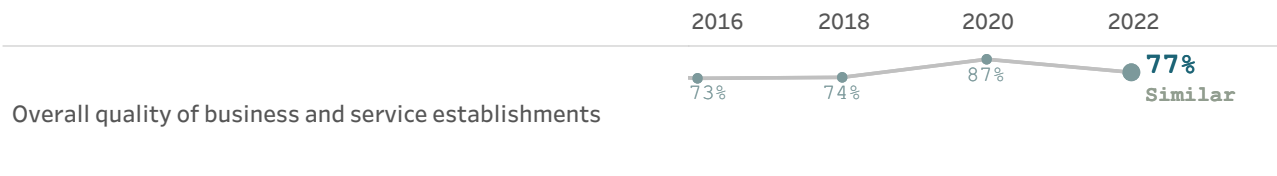
Please rate each of the following characteristics as they relate to Livermore as a whole. (% excellent or good)

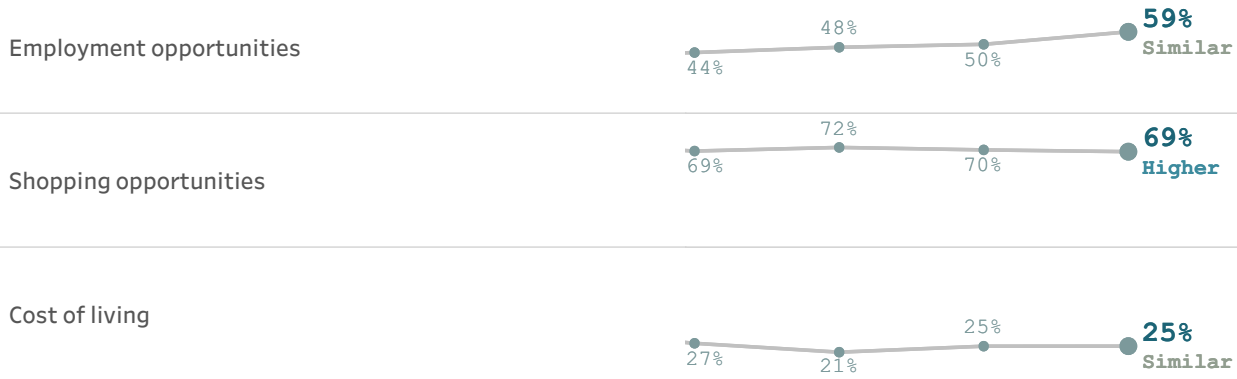


Please rate each of the following aspects of quality of life in Livermore. (% excellent or good)

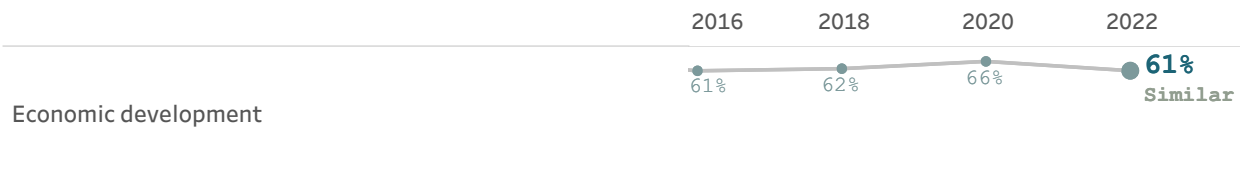


Please rate each of the following in the Livermore community. (% excellent or good)

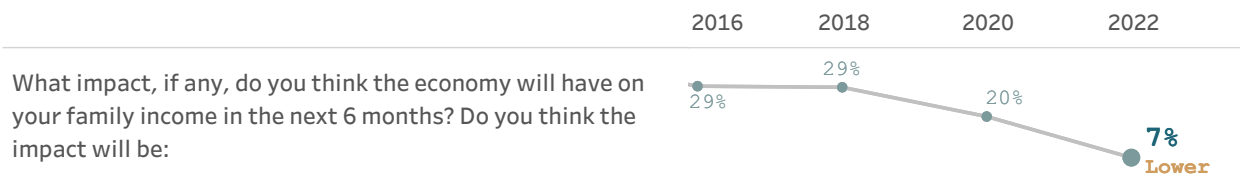




**Please rate the quality of each of the following services in Livermore.
(% excellent or good)**

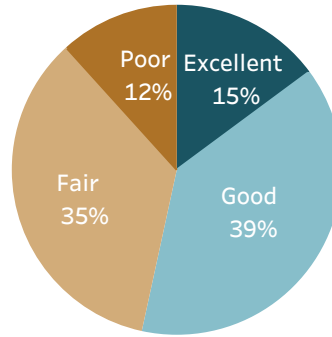


**What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
(% very or somewhat positive)**



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

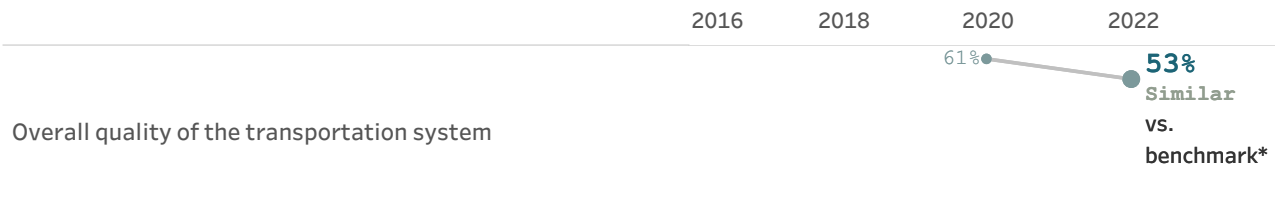
Overall quality of the transportation system in Livermore, 2022



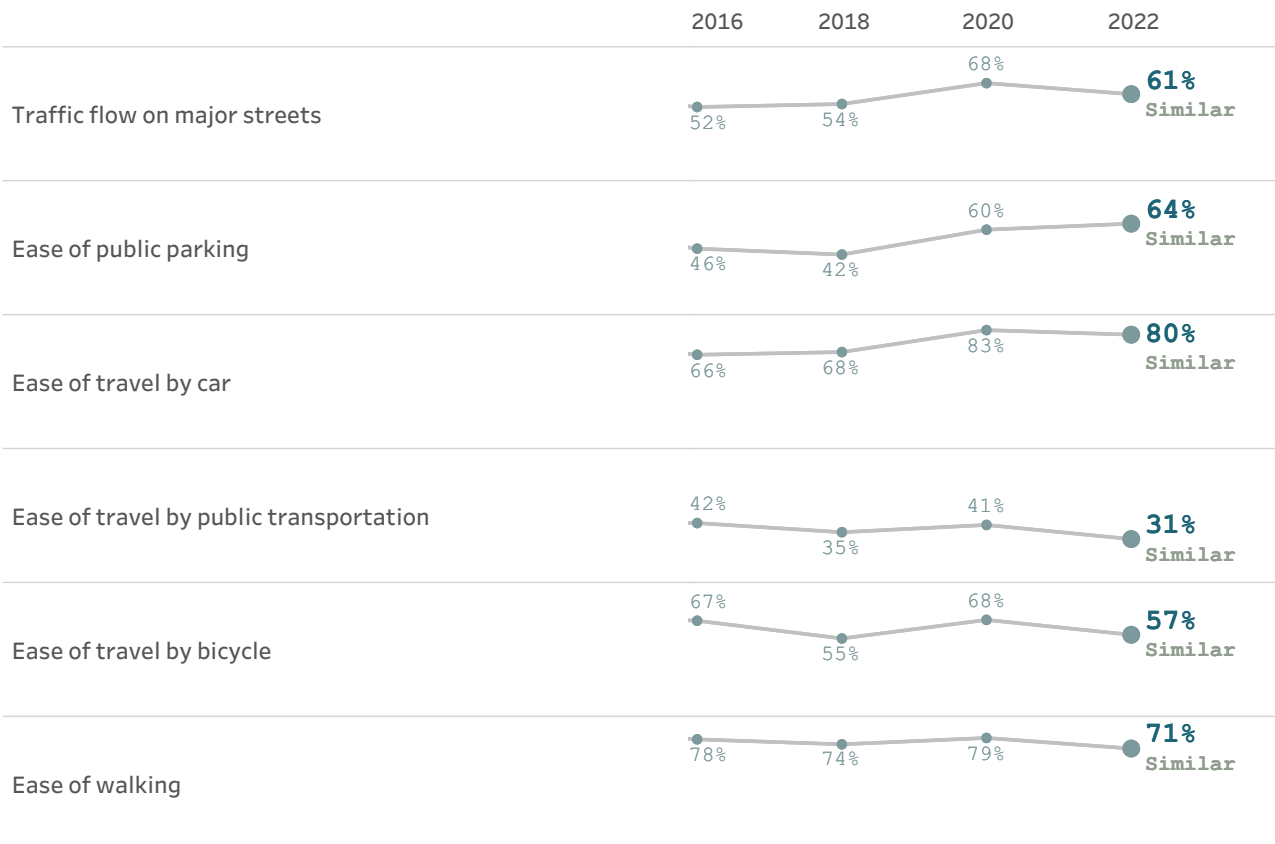
Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

Please rate each of the following characteristics as they relate to Livermore as a whole.
(% excellent or good)

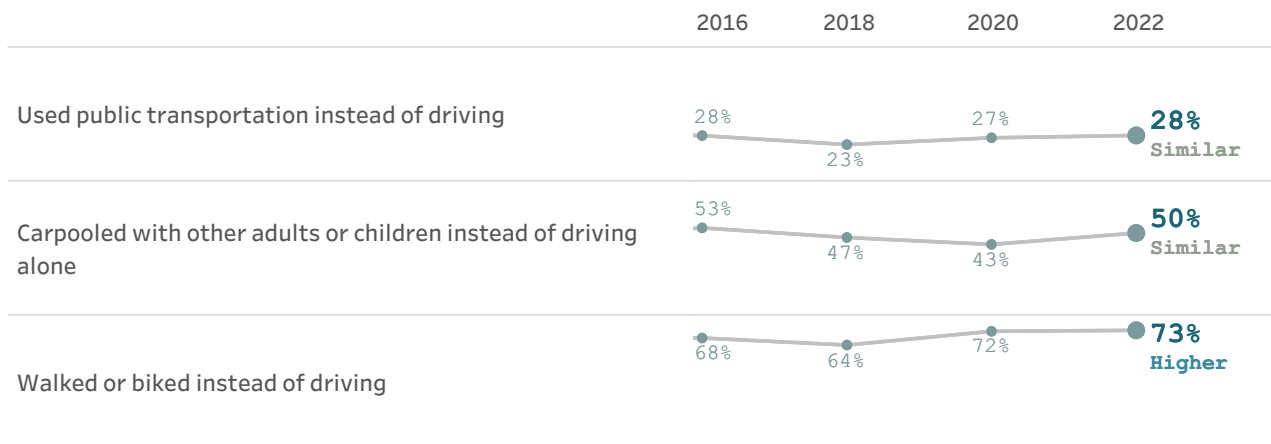


Please also rate each of the following in the Livermore community.
(% excellent or good)



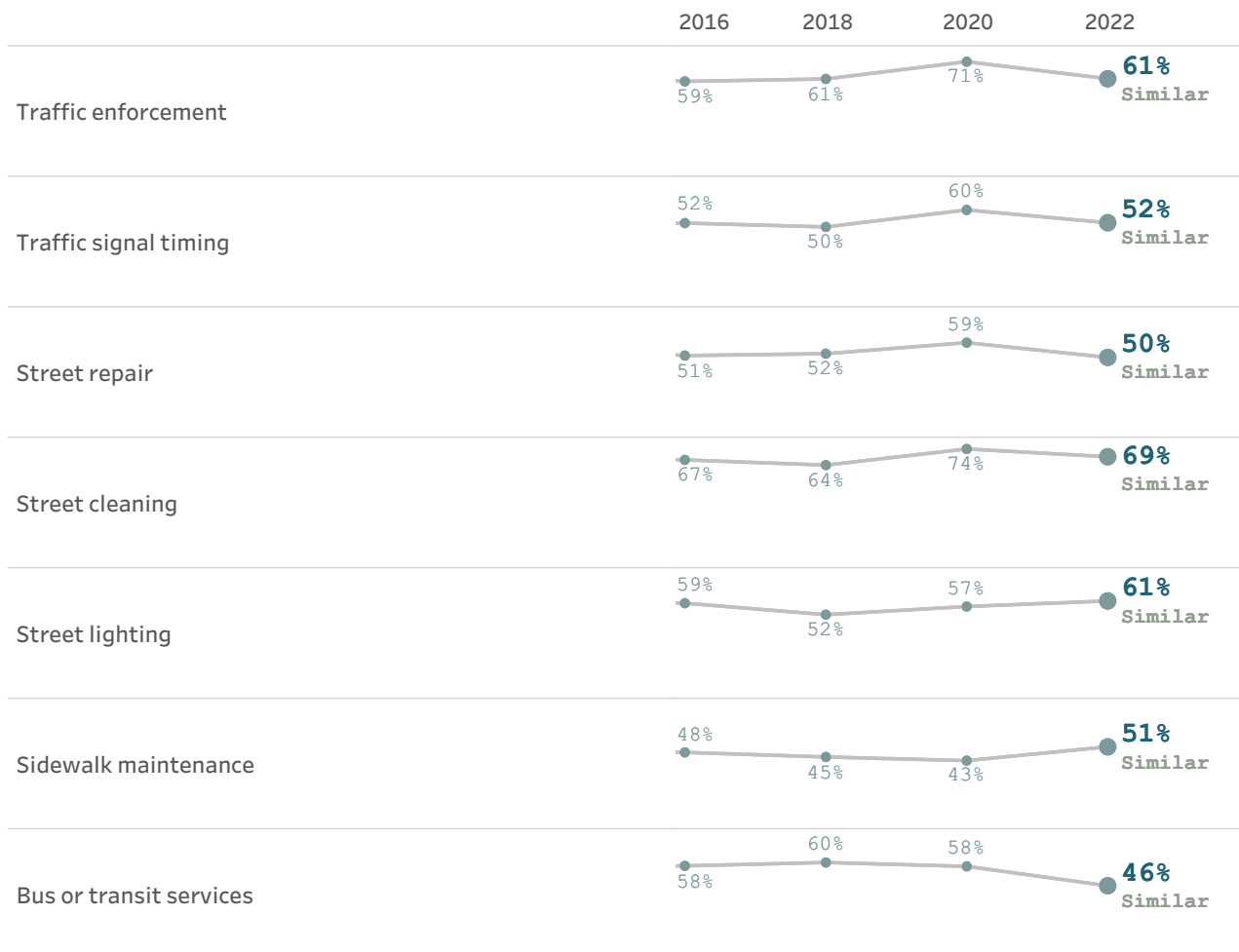
Please indicate whether or not you have done each of the following in the last 12 months.

(% yes)



Please rate the quality of each of the following services in Livermore.

(% excellent or good)

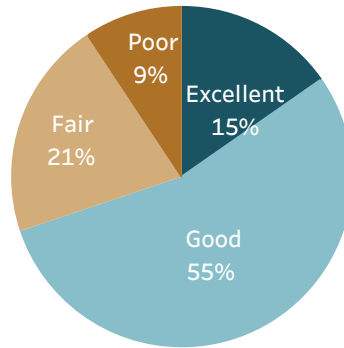


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

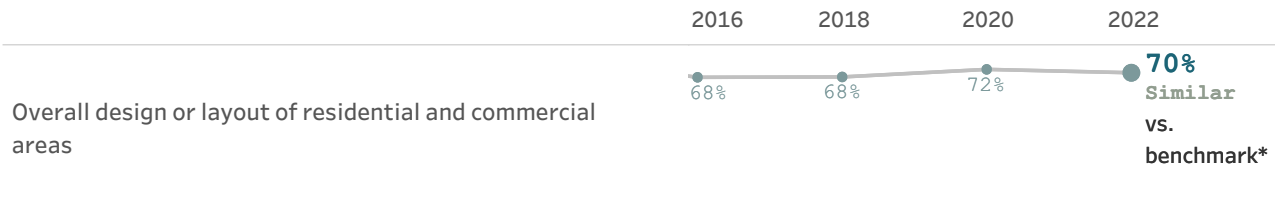
Overall design or layout of Livermore's residential and commercial areas, 2022

Community design

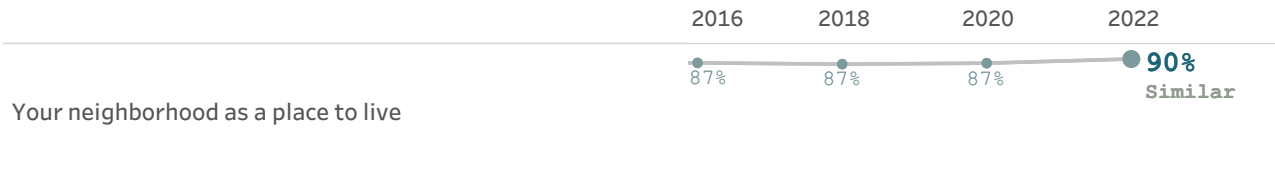
A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



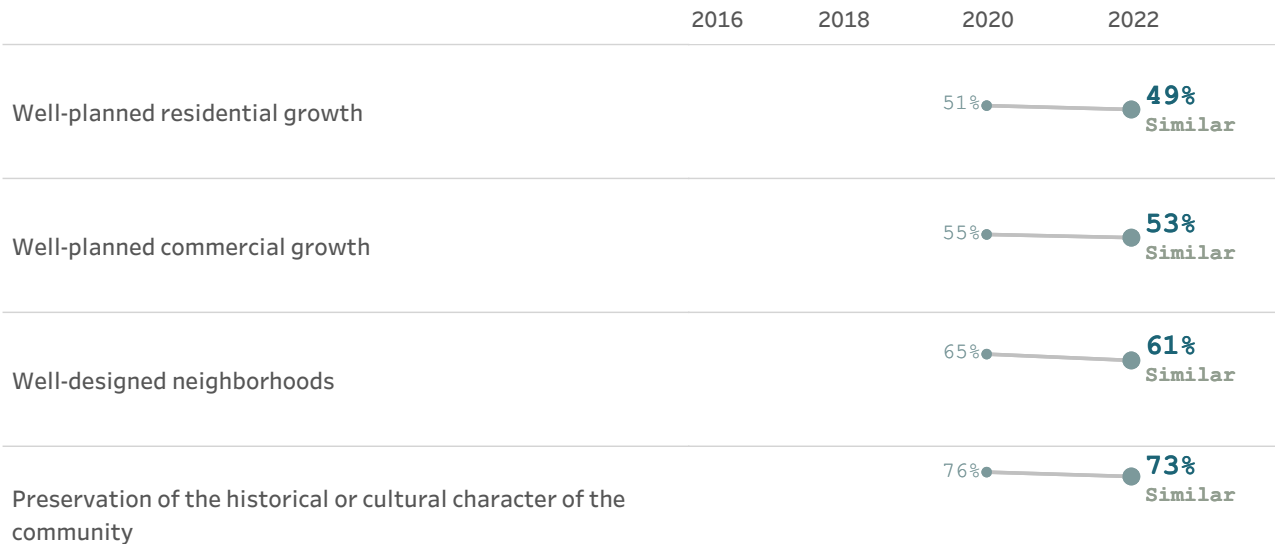
Please rate each of the following characteristics as they relate to Livermore as a whole. (% excellent or good)

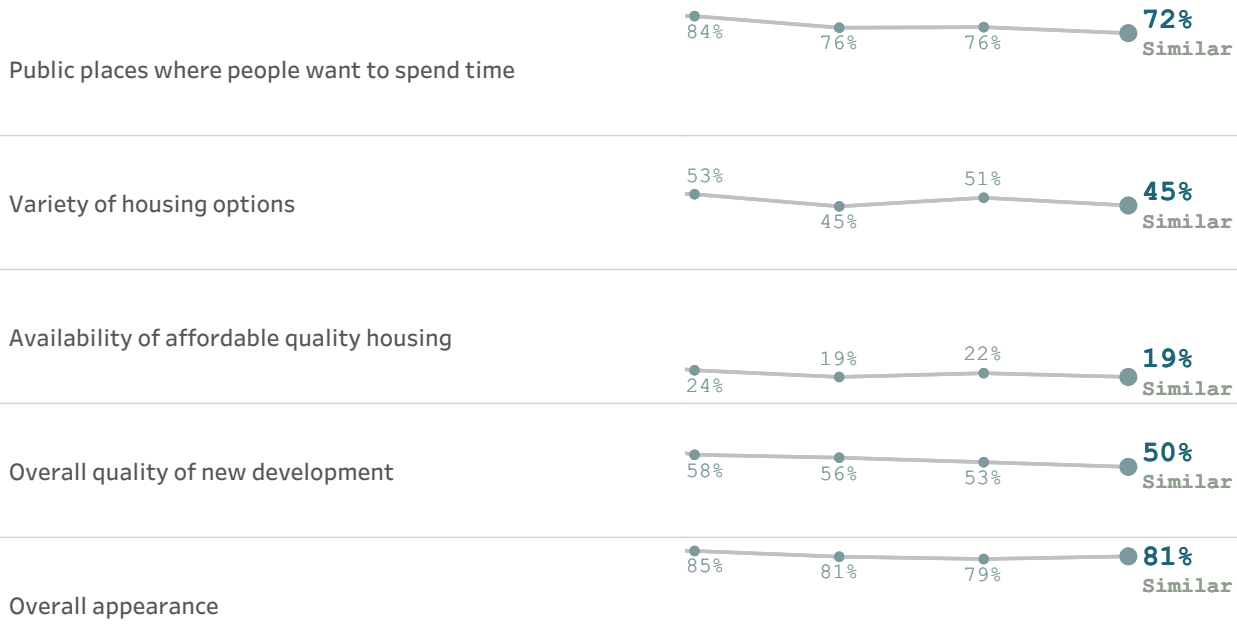


Please rate each of the following aspects of quality of life in Livermore. (% excellent or good)

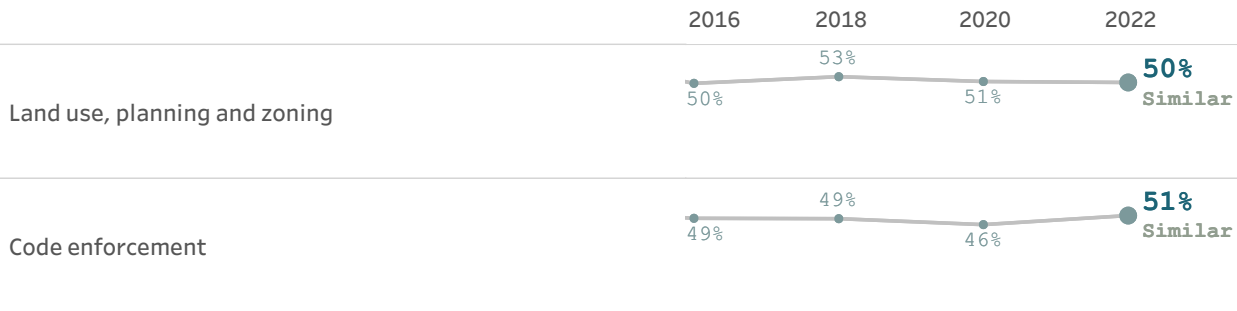


Please also rate each of the following in the Livermore community. (% excellent or good)



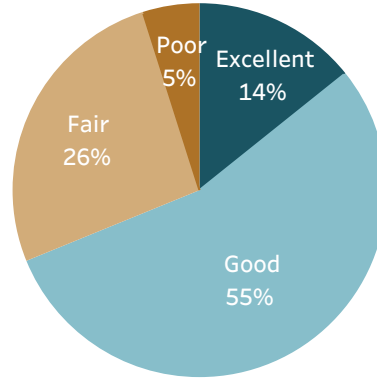


**Please rate the quality of each of the following services in Livermore.
(% excellent or good)**



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

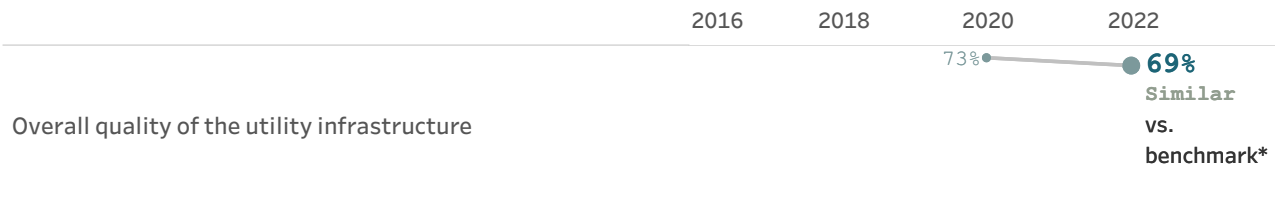
Overall quality of the utility infrastructure in Livermore, 2022



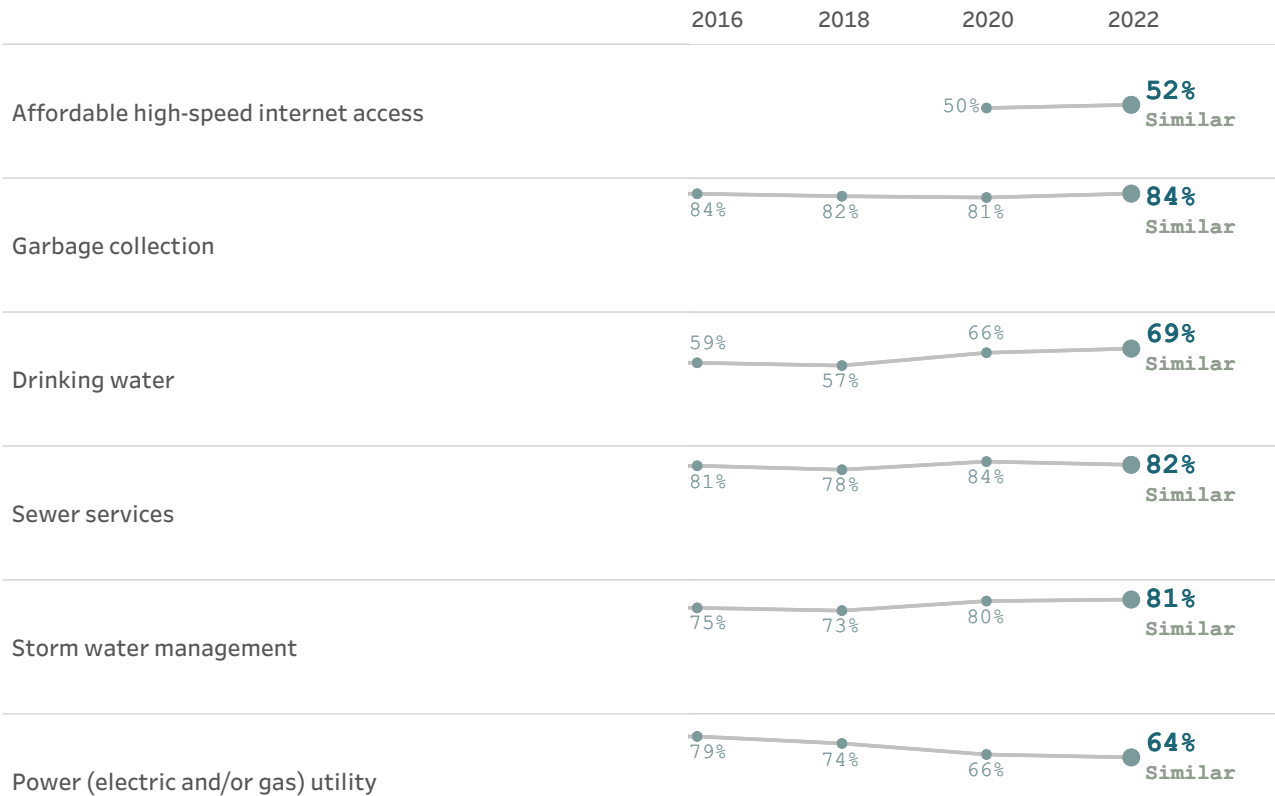
Utilities

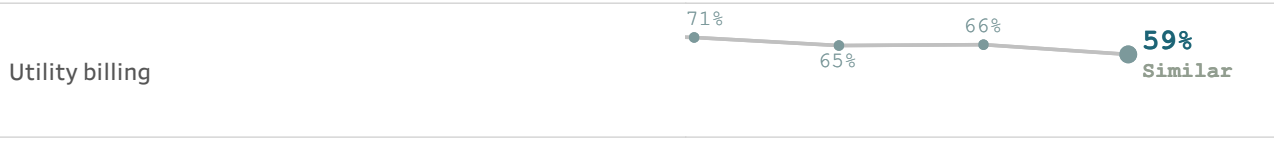
Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Please rate each of the following characteristics as they relate to Livermore as a whole. (% excellent or good)



Please rate the quality of each of the following services in Livermore. (% excellent or good)



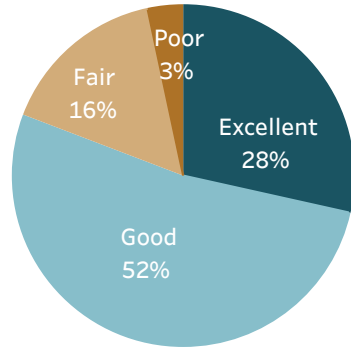


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

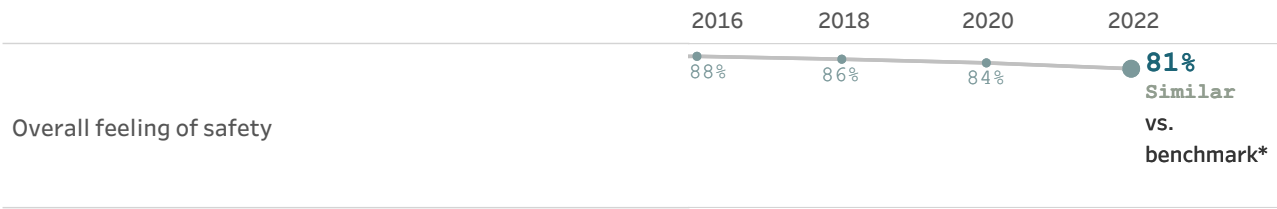
Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

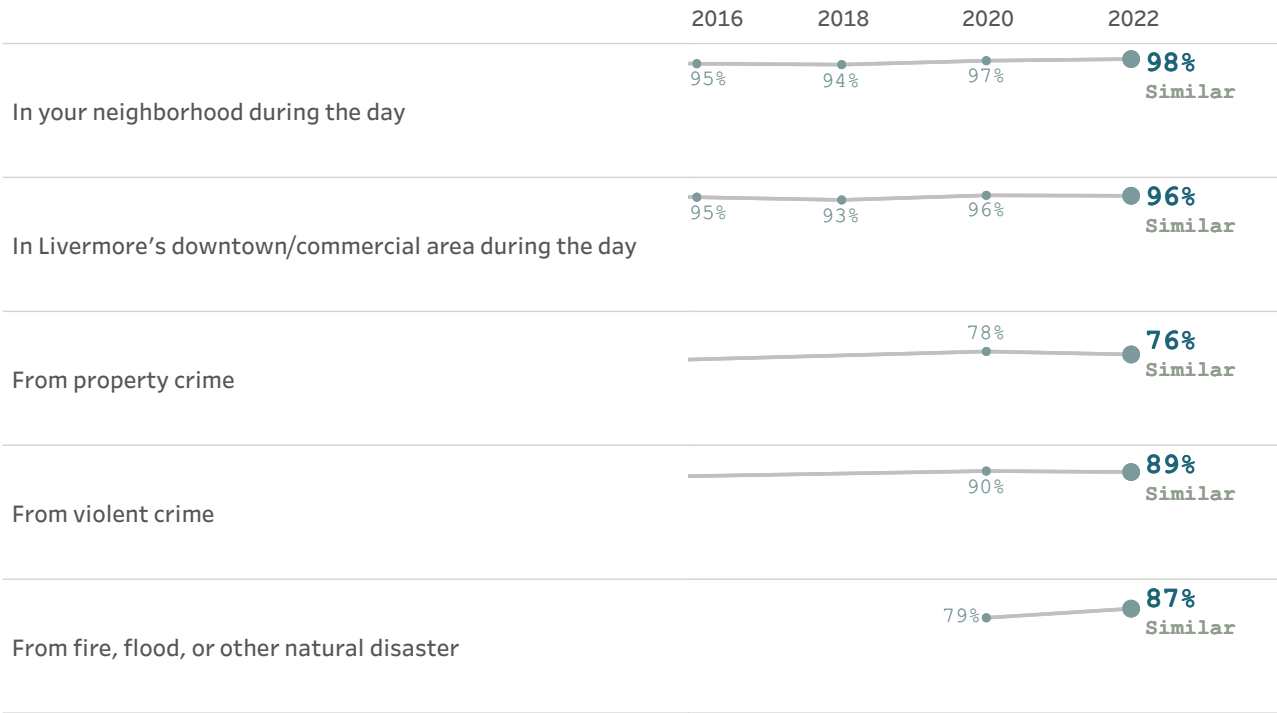
Overall feeling of safety in Livermore, 2022



Please rate each of the following characteristics as they relate to Livermore as a whole. (% excellent or good)



Please rate how safe or unsafe you feel: (% very or somewhat safe)



Please rate the quality of each of the following services in Livermore.
 (% excellent or good)

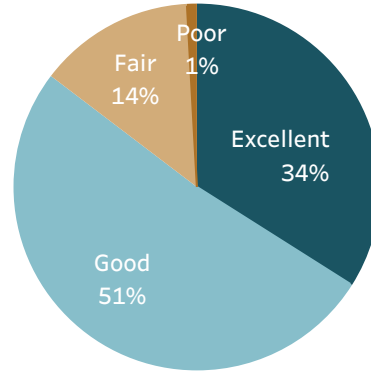


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

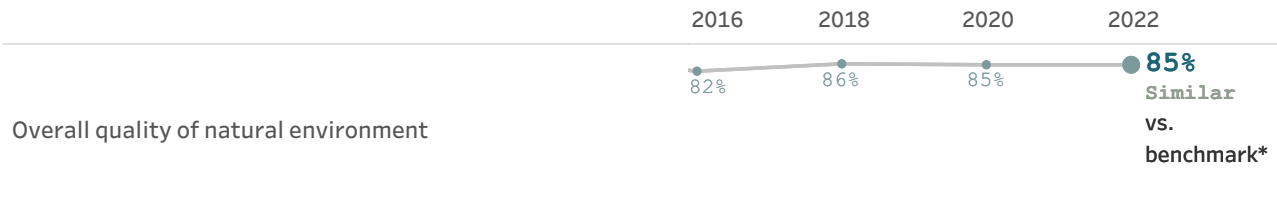
Overall quality of natural environment in Livermore, 2022

Natural environment

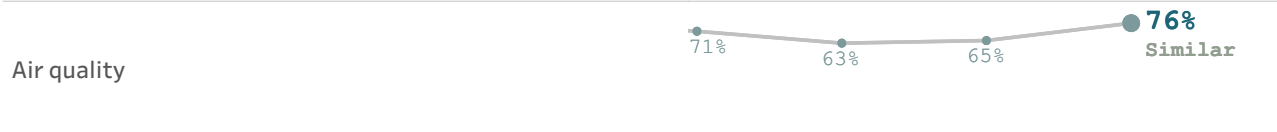
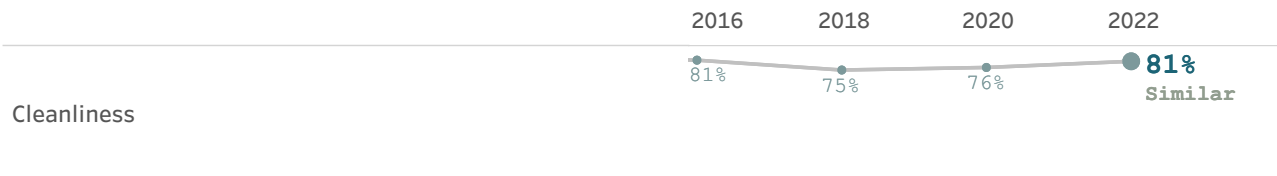
The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.



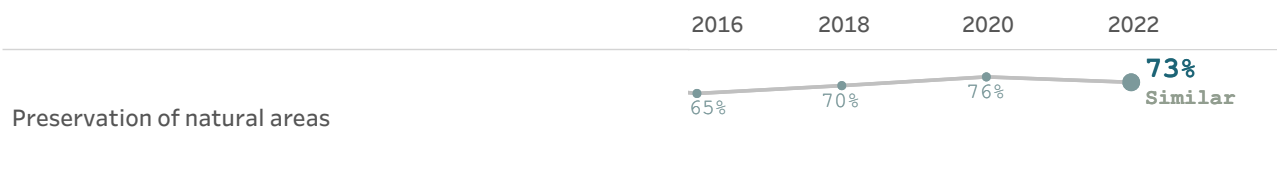
Please rate each of the following characteristics as they relate to Livermore as a whole. (% excellent or good)

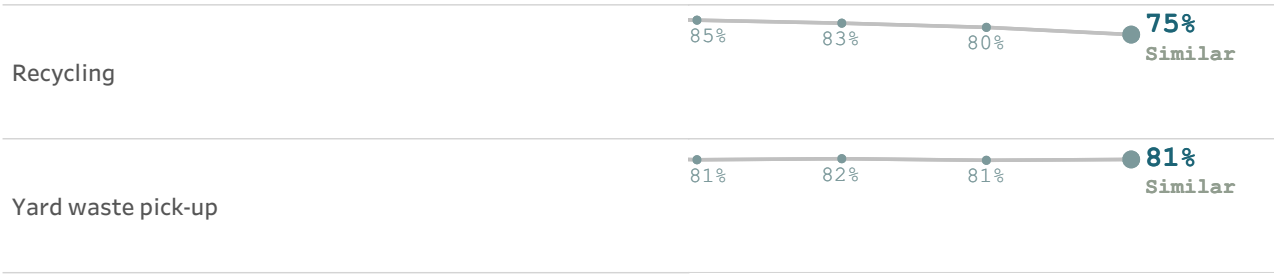


Please also rate each of the following in the Livermore community. (% excellent or good)



Please rate the quality of each of the following services in Livermore. (% excellent or good)





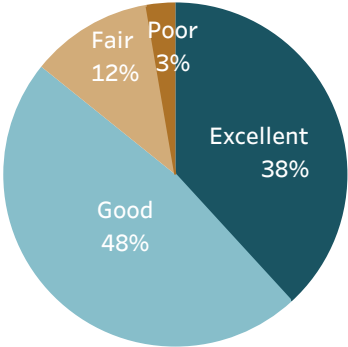
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of parks and recreation opportunities, 2022

Parks and recreation

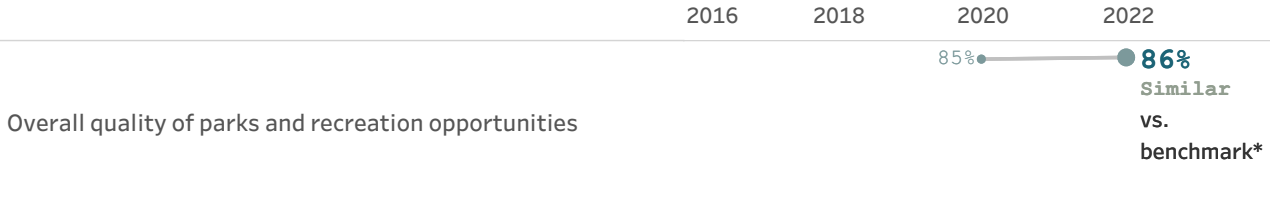
“There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment.”

- National Recreation and Park Association



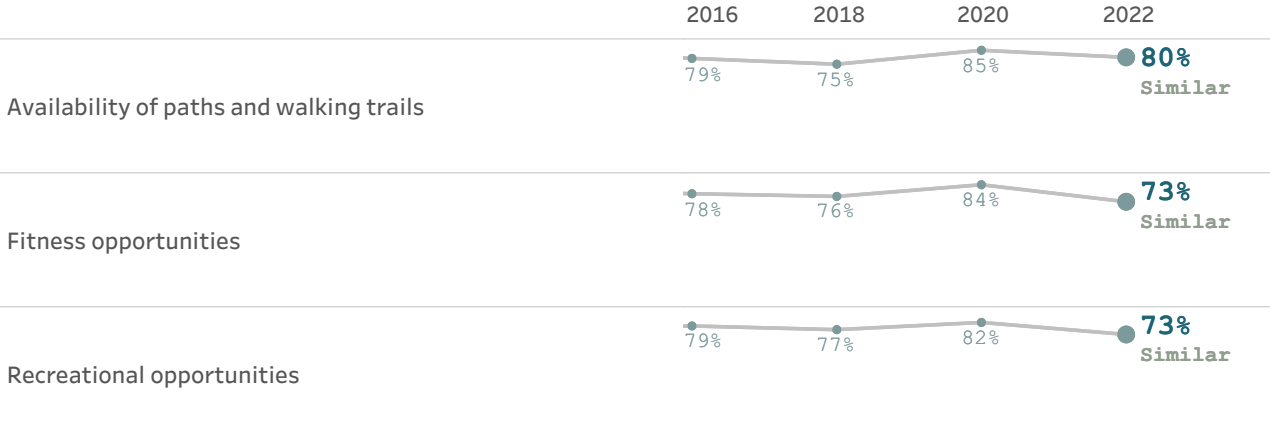
Please rate each of the following characteristics as they relate to Livermore as a whole.

(% excellent or good)



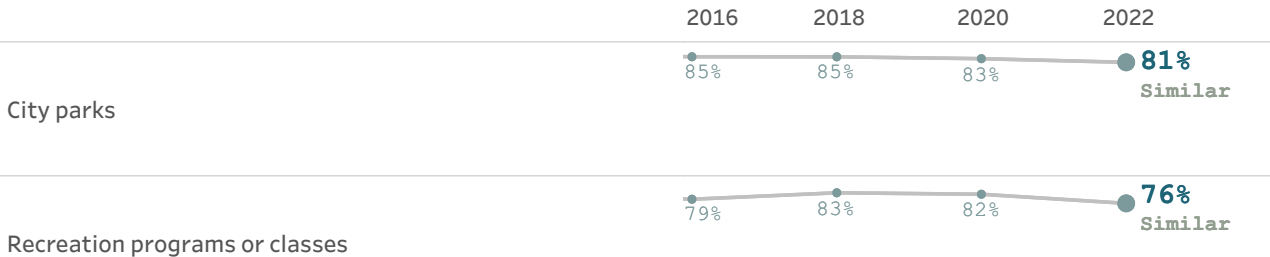
Please also rate each of the following in the Livermore community.

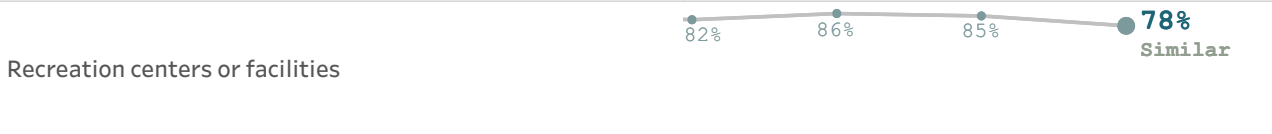
(% excellent or good)



Please rate the quality of each of the following services in Livermore.

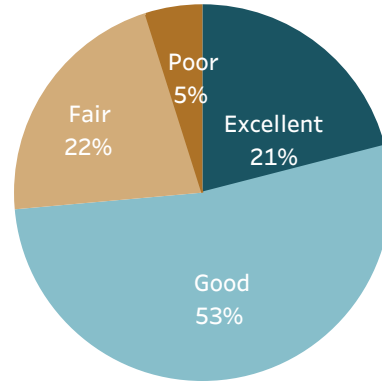
(% excellent or good)





* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

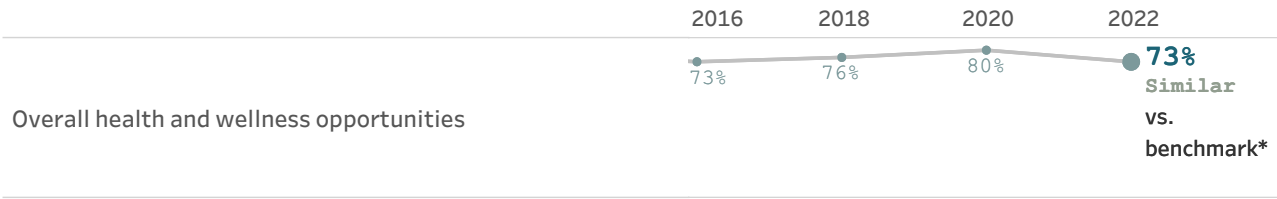
Overall health and wellness opportunities in Livermore, 2022



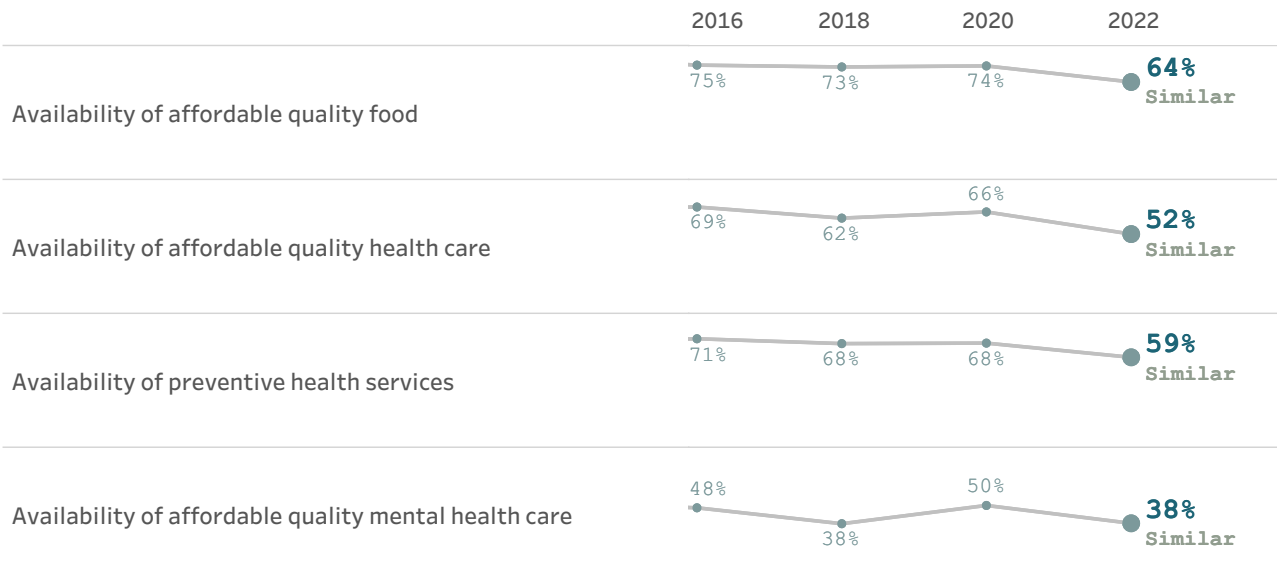
Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

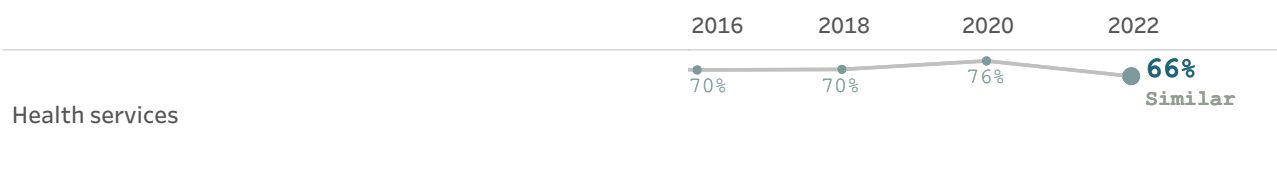
Please rate each of the following characteristics as they relate to Livermore as a whole.
(% excellent or good)



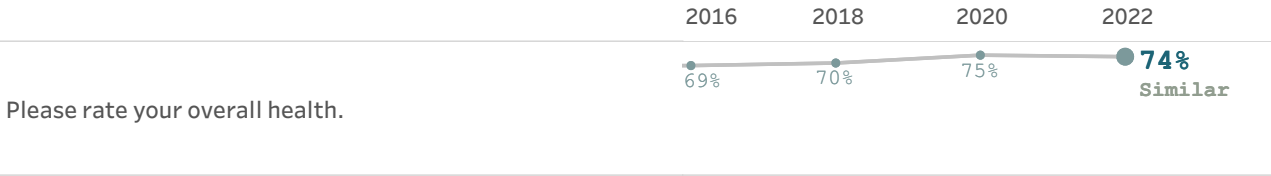
Please also rate each of the following in the Livermore community.
(% excellent or good)



Please rate the quality of each of the following services in Livermore.
(% excellent or good)

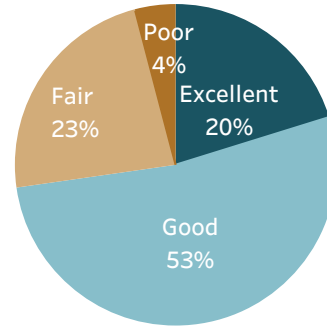


Please rate your overall health.
(% excellent or very good)



* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

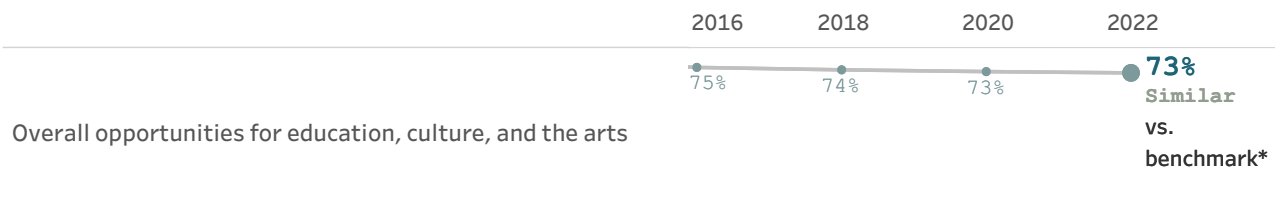
Overall opportunities for education, culture and the arts, 2022



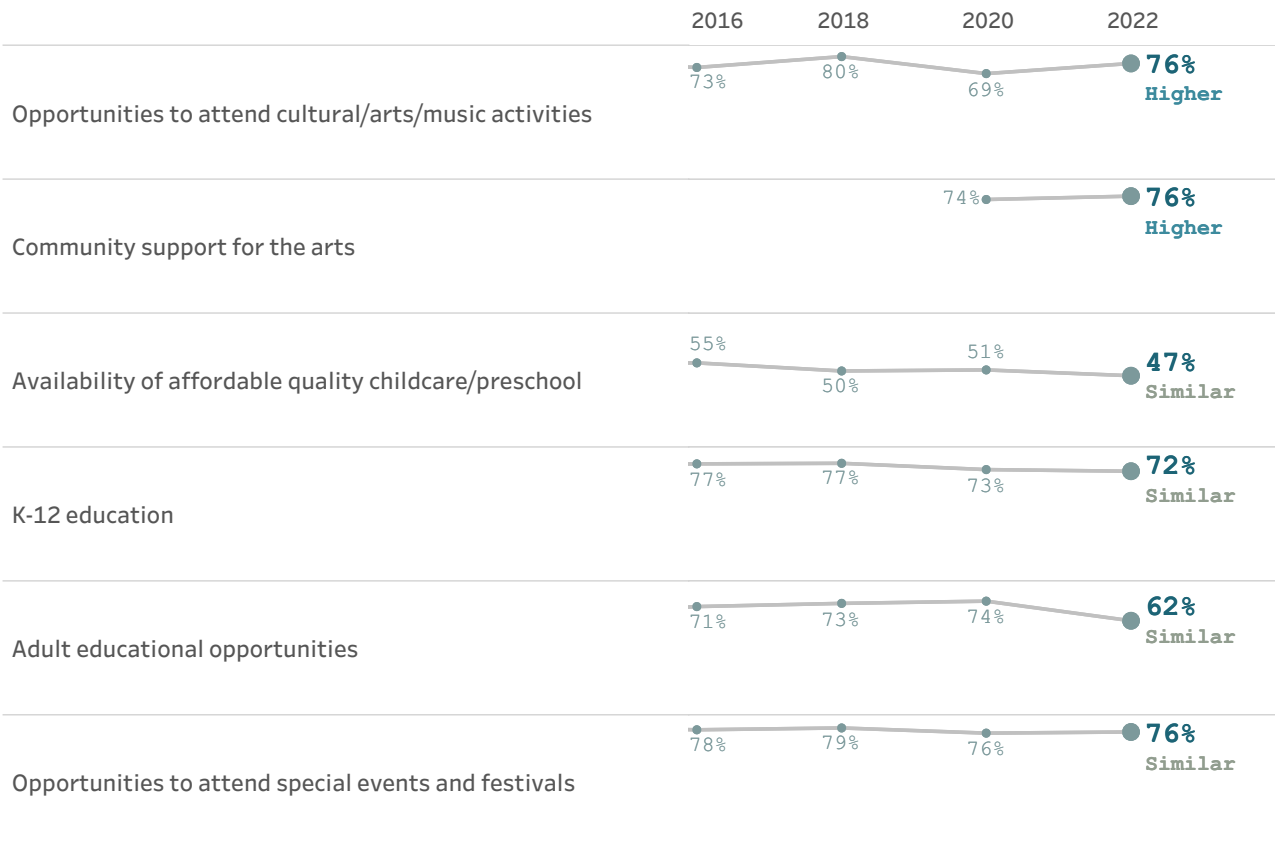
Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

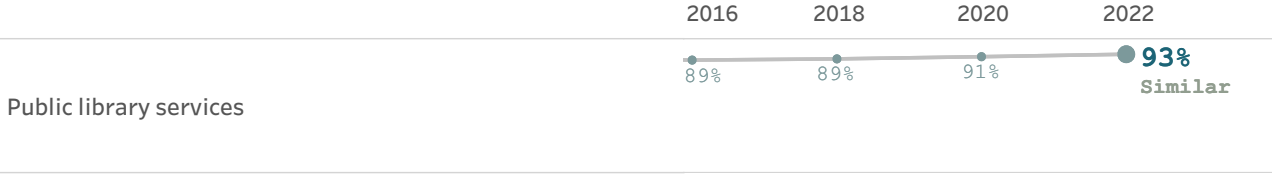
Please rate each of the following characteristics as they relate to Livermore as a whole.
(% excellent or good)



Please also rate each of the following in the Livermore community.
(% excellent or good)



Please rate the quality of each of the following services in Livermore.
(% excellent or good)

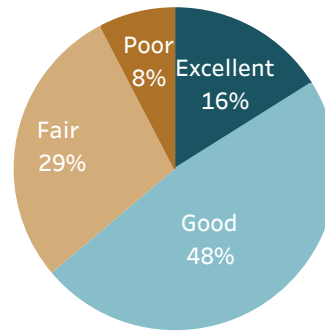


* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

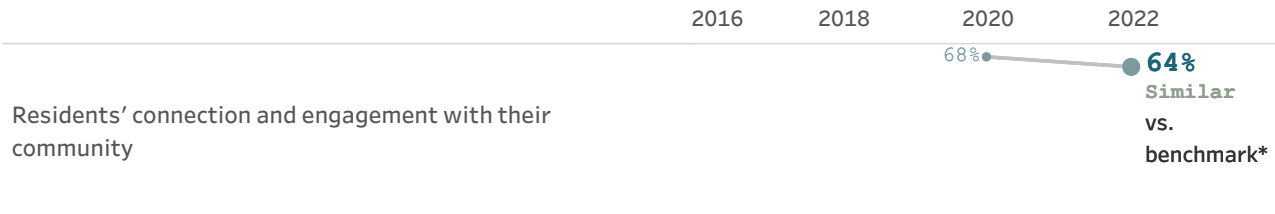
Residents' connection and engagement with their community, 2022

Inclusivity and engagement

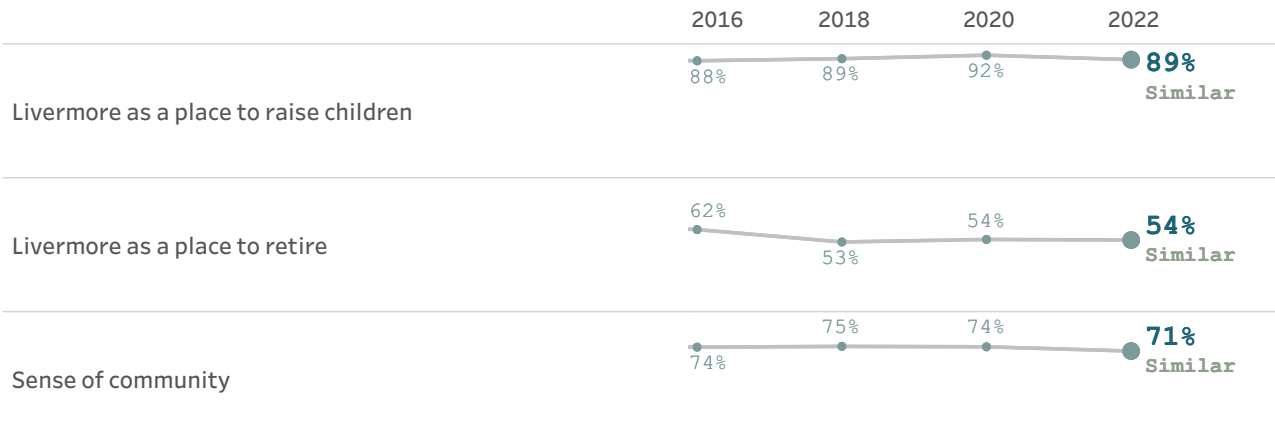
Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



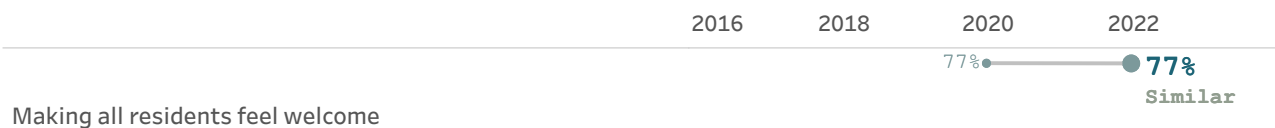
Please rate each of the following characteristics as they relate to Livermore as a whole. (% excellent or good)

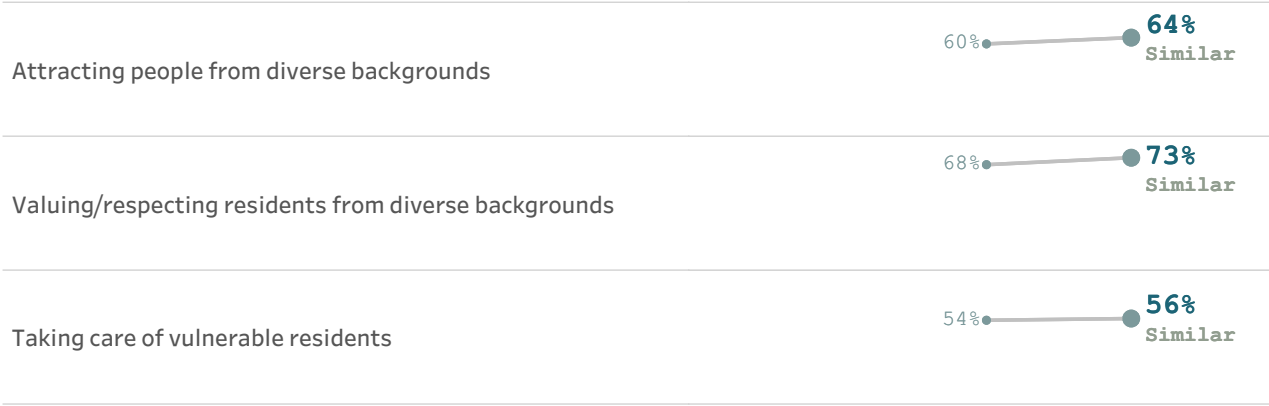


Please rate each of the following aspects of quality of life in Livermore. (% excellent or good)

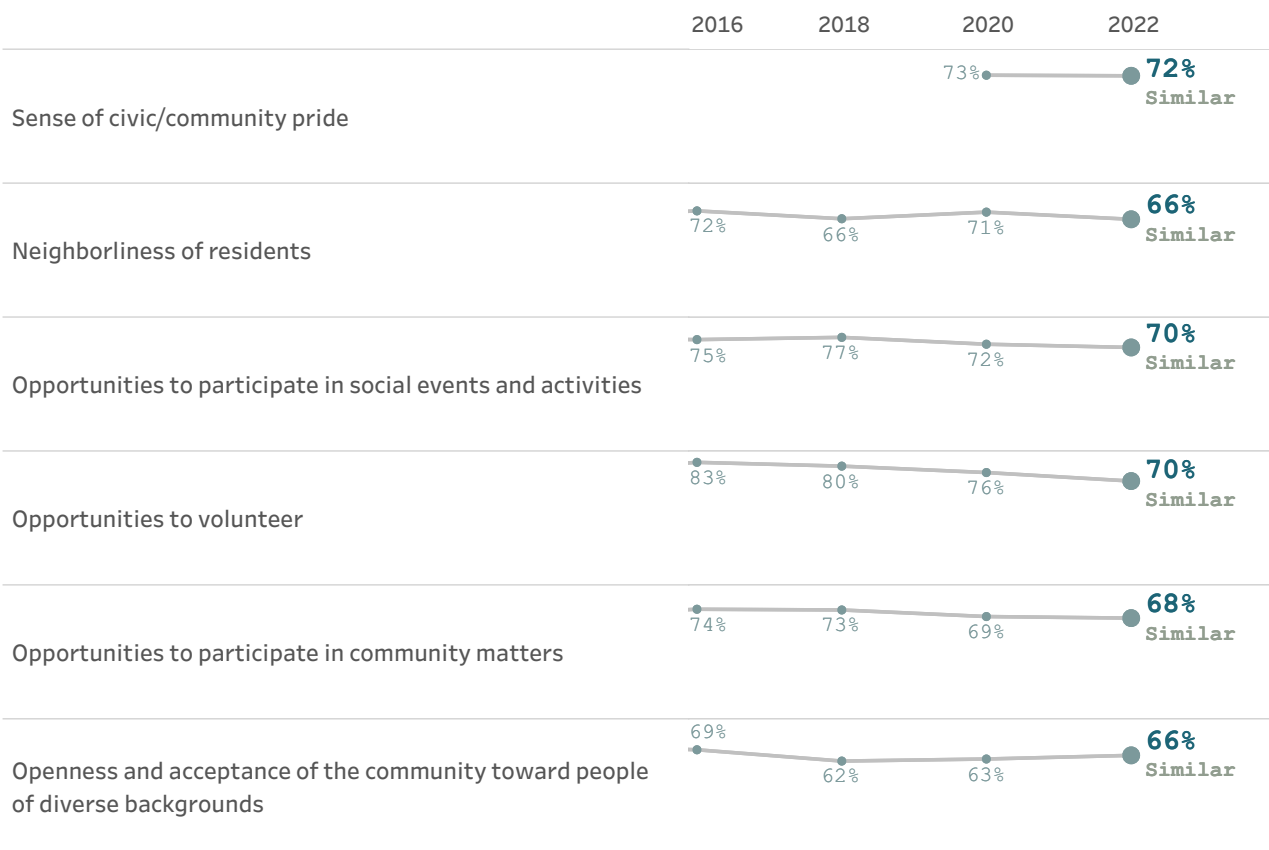


Please rate the job you feel the Livermore community does at each of the following. (% excellent or good)





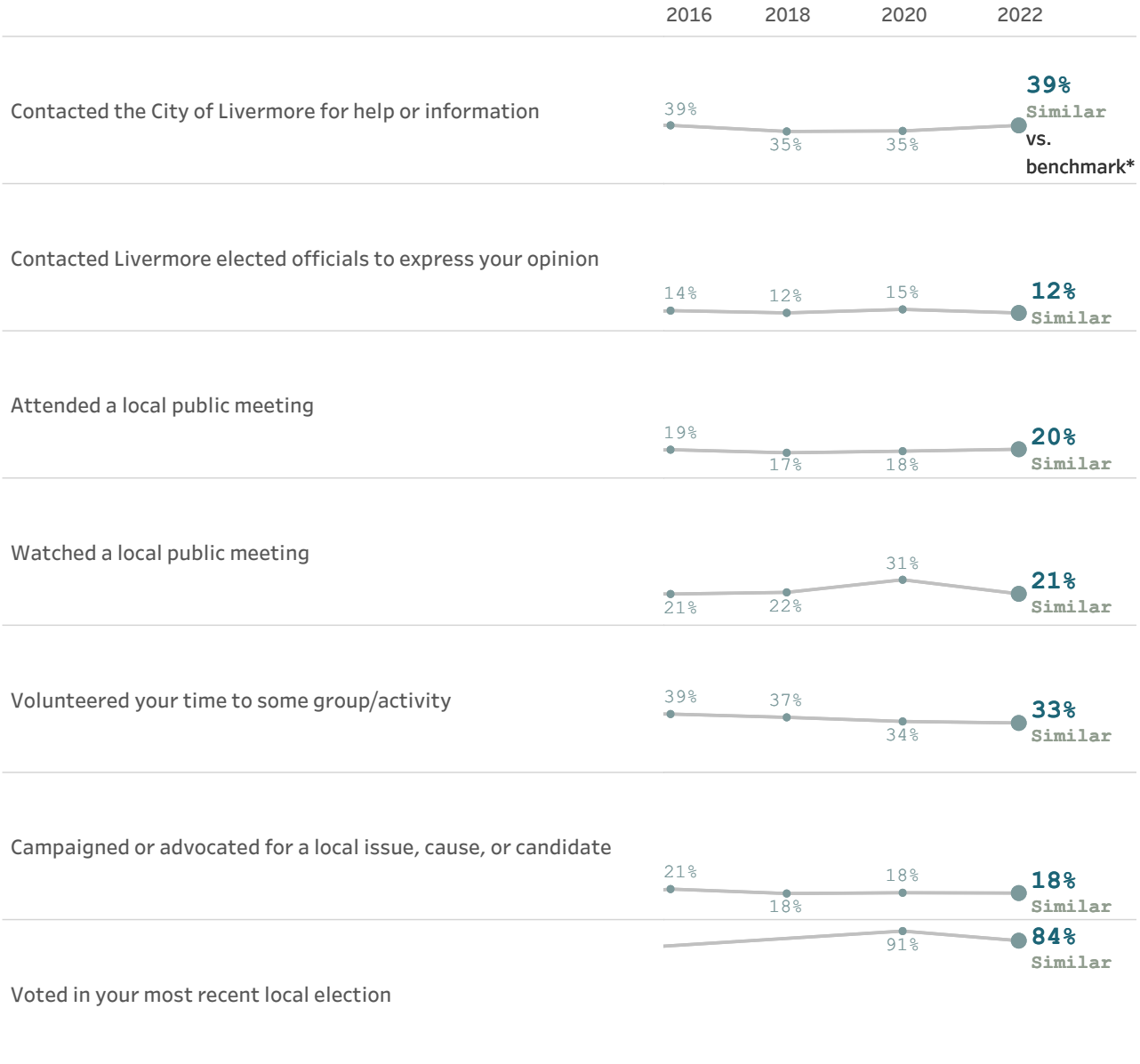
**Please also rate each of the following in the Livermore community.
(% excellent or good)**



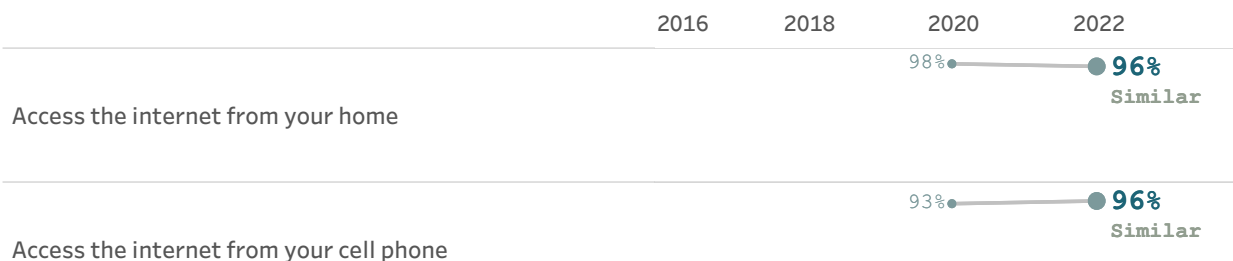
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

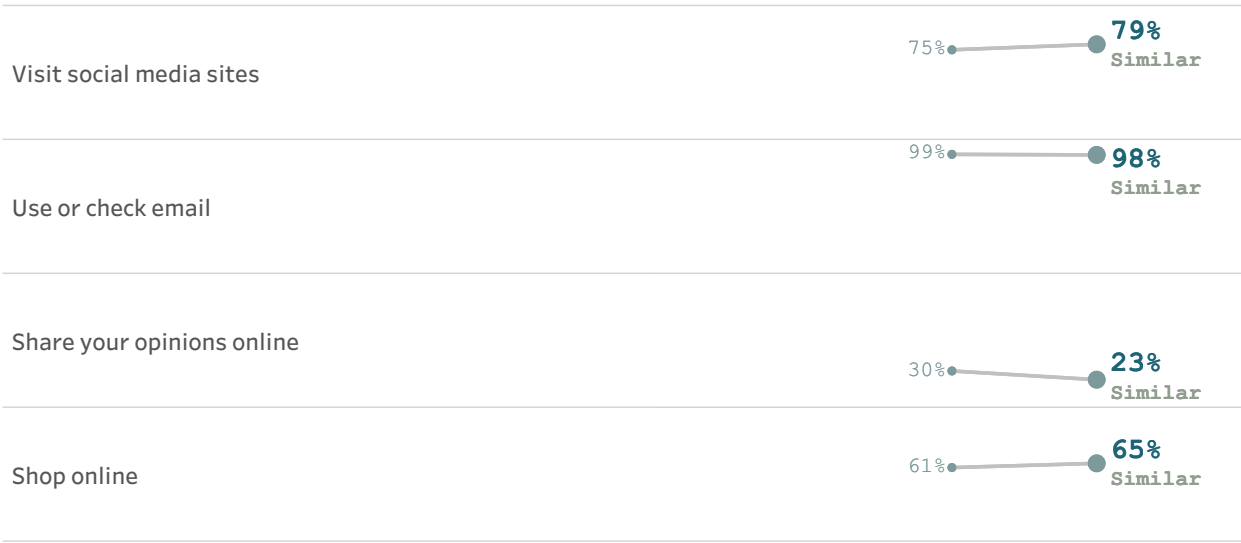
Residents' participation levels

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)



In general, how many times do you:
(% a few times a week or more)





* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Custom questions

Below are the complete set of responses to each custom question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter below.

Include "don't know"
No

Please rate each of the following aspects of the City of Livermore communications.	The availability of information about City programs and services	Excellent	18%
		Good	50%
		Fair	26%
		Poor	7%
	City efforts to keep residents informed about local issues	Excellent	12%
		Good	45%
		Fair	32%
		Poor	10%
	The quality of the City's website (www.LivermoreCA.gov)	Excellent	16%
		Good	55%
		Fair	23%
		Poor	6%
	The usefulness of information in the City's e-newsletter	Excellent	14%
		Good	49%
		Fair	30%
		Poor	7%
	The usefulness of information in the printed community newsletter	Excellent	14%
		Good	50%
		Fair	29%
		Poor	6%
	City efforts to engage residents on social media sites	Excellent	20%
		Good	34%
		Fair	32%
		Poor	13%
	Which of the following, if any, prevent you from engaging with the City of Livermore (e.g., participating in public meetings, events, surveys, etc.)? Select all that apply.	Lack of information/pri..	56%
		Inconvenient timing	46%

Which of the following, if any, prevent you from engaging with the City of Livermore (e.g., participating in public meetings, events, surveys, etc.)? Select all that apply.	Lack of interest		37%	
	Other		17%	
	Limited or no internet a..		2%	
	Accessibility barriers (d..		2%	
	No transportation		2%	
	Language barriers		1%	
How familiar, if at all, are you with the City of Livermore's current policies and actions in place to mitigate climate change?	Not familiar		64%	
	Somewhat familiar		32%	
	Very familiar		4%	
Thinking about Livermore's current policies and actions in place to mitigate climate change, please rate your satisfaction with the following:	Access to information about current policies	Somewhat dissatisfied		23%
		Somewhat satisfied		56%
		Very dissatisfied		14%
		Very satisfied		7%
Opportunities to practice environmental stewardship in Livermore	Somewhat dissatisfied		16%	
	Somewhat satisfied		60%	
	Very dissatisfied		12%	
	Very satisfied		11%	
The City's focus on reducing greenhouse gas emissions (e.g., expansion of electric vehicle charging infrastructure)	Somewhat dissatisfied		19%	
	Somewhat satisfied		49%	
	Very dissatisfied		15%	
	Very satisfied		17%	
How familiar, if at all, are you with the City of Livermore's General Plan Update?	Not familiar		54%	
	Somewhat familiar		38%	
	Very familiar		8%	

National benchmark tables

This table contains the comparisons of Livermore’s results to those from other communities. The first column shows the comparison of Livermore’s rating to the benchmark. Livermore’s results are noted as being “higher”, “lower” or “similar” to the benchmark, meaning that the average rating given by Livermore residents is statistically similar to or different than the benchmark. The second column is Livermore’s “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Livermore’s rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Livermore’s result -- that is what percent of surveyed communities had a lower rating than Livermore.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Livermore.	Livermore as a place to live	Similar	92%	114	369	69
	Your neighborhood as a place to live	Similar	90%	129	321	60
	Livermore as a place to raise children	Similar	89%	138	373	63
	Livermore as a place to work	Higher	80%	69	364	81
	Livermore as a place to visit	Similar	78%	80	322	75
	Livermore as a place to retire	Similar	54%	260	369	29
	The overall quality of life	Similar	89%	125	394	68
	Sense of community	Similar	71%	115	321	64
Please rate each of the following characteristics as they relate to Livermore as a whole.	Overall economic health	Similar	80%	88	309	71
	Overall quality of the transportation system	Similar	53%	91	211	57
	Overall design or layout of residential and commercial areas	Similar	70%	103	302	66
	Overall quality of the utility infrastructure	Similar	69%	99	206	52
	Overall feeling of safety	Similar	81%	198	359	45
	Overall quality of natural environment	Similar	85%	102	311	67
	Overall quality of parks and recreation opportunities	Similar	86%	80	211	62
	Overall health and wellness opportunities	Similar	73%	161	304	47
	Overall opportunities for education, culture, and the arts	Similar	73%	112	306	63
	Residents’ connection and engagement with their community	Similar	64%	63	208	70
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Livermore to someone who asks	Similar	88%	135	313	57

Please indicate how likely or unlikely you are to do each of the following.	Remain in Livermore for the next five years	Similar	82%	193	310	38
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	98%	56	340	83
	In Livermore's downtown/commercial area during the day	Similar	96%	78	324	76
	From property crime	Similar	76%	125	216	42
	From violent crime	Similar	89%	101	216	53
	From fire, flood, or other natural disaster	Similar	87%	79	206	62
Please rate the job you feel the Livermore community does at each of the following.	Making all residents feel welcome	Similar	77%	51	214	76
	Attracting people from diverse backgrounds	Similar	64%	63	211	70
	Valuing/respecting residents from diverse backgrounds	Similar	73%	46	212	78
	Taking care of vulnerable residents	Similar	56%	98	208	53
Please rate each of the following in the Livermore community.	Overall quality of business and service establishments	Similar	77%	61	311	80
	Variety of business and service establishments	Similar	67%	63	209	70
	Vibrancy of downtown/commercial area	Much higher	81%	12	290	96
	Employment opportunities	Similar	59%	76	325	76
	Shopping opportunities	Higher	69%	76	316	76
	Cost of living	Similar	25%	245	303	19
	Overall image or reputation	Similar	81%	134	364	63
Please also rate each of the following in the Livermore community.	Traffic flow on major streets	Similar	61%	108	336	68
	Ease of public parking	Similar	64%	124	285	56
	Ease of travel by car	Similar	80%	95	324	70
	Ease of travel by public transportation	Similar	31%	143	285	50
	Ease of travel by bicycle	Similar	57%	125	326	61
	Ease of walking	Similar	71%	113	327	65
	Well-planned residential growth	Similar	49%	103	210	51
	Well-planned commercial growth	Similar	53%	56	210	73
	Well-designed neighborhoods	Similar	61%	94	207	55

Please also rate each of the following in the Livermore community.	Preservation of the historical or cultural character of the community	Similar	73%	47	206	77
	Public places where people want to spend time	Similar	72%	68	297	77
	Variety of housing options	Similar	45%	195	309	37
	Availability of affordable quality housing	Similar	19%	245	331	26
	Overall quality of new development	Similar	50%	202	321	37
	Overall appearance	Similar	81%	122	343	64
	Cleanliness	Similar	81%	179	332	46
	Water resources	Similar	57%	118	190	38
	Air quality	Similar	76%	219	297	26
	Availability of paths and walking trails	Similar	80%	128	327	61
	Fitness opportunities	Similar	73%	139	297	53
	Recreational opportunities	Similar	73%	113	318	64
	Availability of affordable quality food	Similar	64%	138	293	53
	Availability of affordable quality health care	Similar	52%	176	302	42
	Availability of preventive health services	Similar	59%	157	288	45
	Availability of affordable quality mental health care	Similar	38%	153	290	47
	Opportunities to attend cultural/arts/music activities	Higher	76%	43	314	86
	Community support for the arts	Higher	76%	35	207	83
	Availability of affordable quality childcare/preschool	Similar	47%	139	299	53
	K-12 education	Similar	72%	171	302	43
	Adult educational opportunities	Similar	62%	87	294	70
	Sense of civic/community pride	Similar	72%	54	207	74
	Neighborliness of residents	Similar	66%	135	299	55
	Opportunities to participate in social events and activities	Similar	70%	55	306	82
	Opportunities to attend special events and festivals	Similar	76%	46	303	85
	Opportunities to volunteer	Similar	70%	105	302	65

Please also rate each of the following in the Livermore community.	Opportunities to participate in community matters	Similar	68%	53	304	82
	Openness and acceptance of the community toward people of diverse backgrounds	Similar	66%	94	321	71
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Livermore for help or information	Similar	39%	271	339	20
	Contacted Livermore elected officials to express your opinion	Similar	12%	230	297	22
	Attended a local public meeting	Similar	20%	135	300	55
	Watched a local public meeting	Similar	21%	179	281	36
	Volunteered your time to some group/activity	Similar	33%	136	303	55
	Campaigned or advocated for a local issue, cause, or candidate	Similar	18%	151	292	48
	Voted in your most recent local election	Similar	84%	36	209	83
	Used public transportation instead of driving	Similar	28%	57	271	79
	Carpooled with other adults or children instead of driving alone	Similar	50%	51	294	82
	Walked or biked instead of driving	Higher	73%	46	298	84
Please rate the quality of each of the following services in Livermore.	Public information services	Similar	69%	134	316	57
	Economic development	Similar	61%	106	310	66
	Traffic enforcement	Similar	61%	209	358	41
	Traffic signal timing	Similar	52%	191	302	37
	Street repair	Similar	50%	153	352	56
	Street cleaning	Similar	69%	142	316	55
	Street lighting	Similar	61%	197	345	43
	Sidewalk maintenance	Similar	51%	220	313	30
	Bus or transit services	Similar	46%	135	281	52
	Land use, planning and zoning	Similar	50%	148	318	53
	Code enforcement	Similar	51%	192	351	45
	Affordable high-speed internet access	Similar	52%	108	204	47
	Garbage collection	Similar	84%	161	335	52
Drinking water	Similar	69%	203	314	35	

Please rate the quality of each of the following services in Livermore.	Sewer services	Similar	82%	158	317	50
	Storm water management	Similar	81%	92	329	72
	Power (electric and/or gas) utility	Similar	64%	226	259	13
	Utility billing	Similar	59%	229	283	19
	Police/Sheriff services	Similar	83%	227	385	41
	Crime prevention	Similar	70%	203	357	43
	Animal control	Similar	78%	93	328	71
	Ambulance or emergency medical services	Similar	79%	284	323	12
	Fire services	Similar	92%	195	348	44
	Fire prevention and education	Similar	78%	193	313	38
	Emergency preparedness	Similar	63%	182	312	41
	Preservation of natural areas	Similar	73%	60	295	80
	Livermore open space	Similar	73%	61	289	79
	Recycling	Similar	75%	159	337	53
	Yard waste pick-up	Similar	81%	96	294	67
	City parks	Similar	81%	187	330	43
	Recreation programs or classes	Similar	76%	100	324	69
	Recreation centers or facilities	Similar	78%	67	306	78
	Health services	Similar	66%	150	282	47
	Public library services	Similar	93%	56	327	83
Overall customer service by Livermore employees	Similar	83%	127	373	66	
Please rate the following categories of Livermore government performance.	The value of services for the taxes paid to Livermore	Similar	58%	159	377	57
	The overall direction that Livermore is taking	Similar	63%	138	342	59
	The job Livermore government does at welcoming resident involvement	Similar	58%	140	340	58
	Overall confidence in Livermore government	Similar	60%	123	307	60
	Generally acting in the best interest of the community	Similar	61%	134	311	57

Please rate the following categories of Livermore government performance.	Being honest	Similar	61%	145	302	52
	Being open and transparent to the public	Similar	58%	98	213	54
	Informing residents about issues facing the community	Similar	55%	83	218	62
	Treating all residents fairly	Similar	64%	123	308	60
	Treating residents with respect	Similar	69%	106	210	50
Overall, how would you rate the quality of the services provided by each of the following?	The City of Livermore	Similar	77%	157	369	57
	The Federal Government	Similar	40%	101	292	65
Please rate how important, if at all, you think it is for the Livermore community to focus on each of the following in the coming two years.	Overall economic health	Similar	93%	96	285	66
	Overall quality of the transportation system	Similar	75%	71	206	66
	Overall design or layout of residential and commercial areas	Similar	85%	39	285	86
	Overall quality of the utility infrastructure	Similar	88%	91	205	56
	Overall feeling of safety	Similar	92%	73	285	74
	Overall quality of natural environment	Similar	85%	121	285	57
	Overall quality of parks and recreation opportunities	Similar	81%	119	206	42
	Overall health and wellness opportunities	Similar	72%	219	285	23
	Overall opportunities for education, culture, and the arts	Similar	66%	258	285	9
	Residents' connection and engagement with their community	Similar	68%	232	285	18
In general, how many times do you:	Access the internet from your home	Similar	96%	73	206	65
	Access the internet from your cell phone	Similar	96%	57	206	72
	Visit social media sites	Similar	79%	104	205	49
	Use or check email	Similar	98%	50	206	76
	Share your opinions online	Similar	23%	177	206	14
	Shop online	Similar	65%	33	205	84
Please rate your overall health.	Similar	74%	66	293	77	
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Lower	7%	292	295	1	

Custom benchmark tables

This table contains the comparisons of Livermore’s results to those from other communities within California, Washington, and Oregon. The first column shows the comparison of Livermore’s rating to the benchmark. Livermore’s results are noted as being “higher”, “lower” or “similar” to the benchmark, meaning that the average rating given by Livermore residents is statistically similar to or different than the benchmark. The second column is Livermore’s “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Livermore’s rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Livermore’s result -- that is what percent of surveyed communities had a lower rating than Livermore.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Livermore.	Livermore as a place to live	Similar	92%	15	56	75
	Your neighborhood as a place to live	Similar	90%	20	51	62
	Livermore as a place to raise children	Similar	89%	17	56	71
	Livermore as a place to work	Higher	80%	8	54	87
	Livermore as a place to visit	Similar	78%	18	52	67
	Livermore as a place to retire	Similar	54%	36	56	37
	The overall quality of life	Similar	89%	16	63	76
	Sense of community	Similar	71%	12	51	78
Please rate each of the following characteristics as they relate to Livermore as a whole.	Overall economic health	Higher	80%	12	51	78
	Overall quality of the transportation system	Similar	53%	15	36	61
	Overall design or layout of residential and commercial areas	Similar	70%	15	51	72
	Overall quality of the utility infrastructure	Similar	69%	15	36	61
	Overall feeling of safety	Similar	81%	26	56	55
	Overall quality of natural environment	Similar	85%	22	52	59
	Overall quality of parks and recreation opportunities	Similar	86%	11	36	72
	Overall health and wellness opportunities	Similar	73%	23	51	56
	Overall opportunities for education, culture, and the arts	Similar	73%	12	52	78
	Residents’ connection and engagement with their community	Similar	64%	7	37	83
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Livermore to someone who asks	Similar	88%	16	52	71
	Remain in Livermore for the next five years	Similar	82%	25	51	52
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	98%	8	52	86

Please rate how safe or unsafe you feel:	In Livermore's downtown/commercial area during the day	Higher	96%	7	49	87
	From property crime	Similar	76%	10	35	74
	From violent crime	Higher	89%	11	35	71
	From fire, flood, or other natural disaster	Similar	87%	6	36	86
Please rate the job you feel the Livermore community does at each of the following.	Making all residents feel welcome	Similar	77%	5	37	89
	Attracting people from diverse backgrounds	Similar	64%	7	37	83
	Valuing/respecting residents from diverse backgrounds	Similar	73%	6	37	86
	Taking care of vulnerable residents	Similar	56%	10	37	75
Please rate each of the following in the Livermore community.	Overall quality of business and service establishments	Similar	77%	8	51	86
	Variety of business and service establishments	Similar	67%	6	37	86
	Vibrancy of downtown/commercial area	Much higher	81%	2	48	97
	Employment opportunities	Higher	59%	9	54	85
	Shopping opportunities	Higher	69%	9	52	84
	Cost of living	Similar	25%	27	51	49
	Overall image or reputation	Similar	81%	22	54	61
Please also rate each of the following in the Livermore community.	Traffic flow on major streets	Higher	61%	9	53	84
	Ease of public parking	Similar	64%	17	50	68
	Ease of travel by car	Higher	80%	8	51	86
	Ease of travel by public transportation	Similar	31%	31	50	40
	Ease of travel by bicycle	Similar	57%	17	51	68
	Ease of walking	Similar	71%	16	51	70
	Well-planned residential growth	Similar	49%	10	36	75
	Well-planned commercial growth	Higher	53%	3	36	94
	Well-designed neighborhoods	Similar	61%	11	36	72
	Preservation of the historical or cultural character of the community	Similar	73%	8	36	80
	Public places where people want to spend time	Higher	72%	10	51	82
	Variety of housing options	Similar	45%	21	51	60
	Availability of affordable quality housing	Similar	19%	22	53	60

Please also rate each of the following in the Livermore community.	Overall quality of new development	Similar	50%	22	52	59
	Overall appearance	Similar	81%	19	52	65
	Cleanliness	Similar	81%	23	51	56
	Water resources	Similar	57%	19	33	45
	Air quality	Similar	76%	32	50	38
	Availability of paths and walking trails	Similar	80%	21	51	60
	Fitness opportunities	Similar	73%	22	51	58
	Recreational opportunities	Similar	73%	17	53	69
	Availability of affordable quality food	Similar	64%	13	51	76
	Availability of affordable quality health care	Similar	52%	21	51	60
	Availability of preventive health services	Similar	59%	20	51	62
	Availability of affordable quality mental health care	Similar	38%	18	51	66
	Opportunities to attend cultural/arts/music activities	Higher	76%	7	50	88
	Community support for the arts	Higher	76%	5	36	88
	Availability of affordable quality childcare/preschool	Similar	47%	13	50	76
	K-12 education	Similar	72%	25	51	52
	Adult educational opportunities	Similar	62%	16	52	71
	Sense of civic/community pride	Higher	72%	6	36	86
	Neighborliness of residents	Similar	66%	17	51	68
	Opportunities to participate in social events and activities	Higher	70%	8	52	86
Opportunities to attend special events and festivals	Higher	76%	5	50	92	
Opportunities to volunteer	Similar	70%	16	51	70	
Opportunities to participate in community matters	Similar	68%	8	51	86	
Openness and acceptance of the community toward people of diverse backgrounds	Similar	66%	9	51	84	
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Livermore for help or information	Similar	39%	36	54	35
	Contacted Livermore elected officials to express your opinion	Similar	12%	36	51	31
	Attended a local public meeting	Similar	20%	25	51	52
	Watched a local public meeting	Similar	21%	29	47	40

Please indicate whether or not you have done each of the following in the last 12 months.	Volunteered your time to some group/activity	Similar	33%	24	51	54
	Campaigned or advocated for a local issue, cause, or candidate	Similar	18%	28	50	46
	Voted in your most recent local election	Similar	84%	8	37	81
	Used public transportation instead of driving	Similar	28%	17	49	67
	Carpooled with other adults or children instead of driving alone	Similar	50%	22	51	58
	Walked or biked instead of driving	Similar	73%	13	51	76
Please rate the quality of each of the following services in Livermore.	Public information services	Similar	69%	17	51	68
	Economic development	Similar	61%	12	52	78
	Traffic enforcement	Similar	61%	20	53	64
	Traffic signal timing	Similar	52%	25	47	48
	Street repair	Similar	50%	24	57	59
	Street cleaning	Similar	69%	25	53	54
	Street lighting	Similar	61%	26	52	51
	Sidewalk maintenance	Similar	51%	29	48	41
	Bus or transit services	Similar	46%	32	50	38
	Land use, planning and zoning	Similar	50%	18	53	67
	Code enforcement	Similar	51%	22	53	60
	Affordable high-speed internet access	Similar	52%	12	37	70
	Garbage collection	Similar	84%	26	55	54
	Drinking water	Similar	69%	38	51	27
	Sewer services	Similar	82%	28	51	47
	Storm water management	Similar	81%	15	53	73
	Power (electric and/or gas) utility	Similar	64%	35	44	22
	Utility billing	Similar	59%	34	47	29
	Police/Sheriff services	Similar	83%	27	61	57
	Crime prevention	Similar	70%	18	54	68
Animal control	Similar	78%	8	52	86	
Ambulance or emergency medical services	Similar	79%	39	50	24	
































Please rate the quality of each of the following services in Livermore.	Fire services	Similar	92%	23	50	56
	Fire prevention and education	Similar	78%	23	50	56
	Emergency preparedness	Similar	63%	21	53	62
	Preservation of natural areas	Similar	73%	15	51	72
	Livermore open space	Similar	73%	13	50	76
	Recycling	Similar	75%	24	53	56
	Yard waste pick-up	Similar	81%	25	48	50
	City parks	Similar	81%	26	53	52
	Recreation programs or classes	Similar	76%	11	52	80
	Recreation centers or facilities	Higher	78%	8	51	86
	Health services	Similar	66%	18	48	64
	Public library services	Higher	93%	8	58	87
	Overall customer service by Livermore employees	Similar	83%	7	56	89
	Please rate the following categories of Livermore government performance.	The value of services for the taxes paid to Livermore	Similar	58%	17	53
The overall direction that Livermore is taking		Similar	63%	13	55	78
The job Livermore government does at welcoming resident involvement		Similar	58%	14	51	74
Overall confidence in Livermore government		Similar	60%	11	51	80
Generally acting in the best interest of the community		Similar	61%	12	50	78
Being honest		Similar	61%	17	49	67
Being open and transparent to the public		Similar	58%	12	37	70
Informing residents about issues facing the community		Similar	55%	9	37	78
Treating all residents fairly		Similar	64%	15	51	72
Treating residents with respect		Similar	69%	12	37	70
Overall, how would you rate the quality of the services provided by each ..	The City of Livermore	Similar	77%	15	55	74
	The Federal Government	Similar	40%	10	50	82
Please rate how important, if at all, you think it is for the Livermore community to focus on each of the following in the coming two years.	Overall economic health	Similar	93%	11	48	79
	Overall quality of the transportation system	Similar	75%	15	36	61
	Overall design or layout of residential and commercial areas	Similar	85%	5	48	91
































Please rate how important, if at all, you think it is for the Livermore community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Similar	88%	7	36	83
	Overall feeling of safety	Similar	92%	15	48	70
	Overall quality of natural environment	Similar	85%	26	48	47
	Overall quality of parks and recreation opportunities	Similar	81%	22	36	41
	Overall health and wellness opportunities	Similar	72%	37	48	25
	Overall opportunities for education, culture, and the arts	Similar	66%	44	48	10
	Residents' connection and engagement with their community	Similar	68%	33	48	33
In general, how many times do you:	Access the internet from your home	Similar	96%	17	36	55
	Access the internet from your cell phone	Similar	96%	10	36	75
	Visit social media sites	Similar	79%	16	36	58
	Use or check email	Similar	98%	13	36	66
	Share your opinions online	Similar	23%	33	36	11
	Shop online	Similar	65%	7	36	83
	Please rate your overall health.	Similar	74%	12	51	78
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Lower	7%	51	51	1
































Complete set of frequencies
































This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Please rate each of the following aspects of quality of life in Livermore.	Question	Rating	Frequency	
			Percentage	Count (N)
Livermore as a place to live	Livermore as a place to live	Excellent	47%	N=194
		Good	45%	N=184
		Fair	7%	N=29
		Poor	1%	N=4
Your neighborhood as a place to live	Your neighborhood as a place to live	Excellent	43%	N=177
		Good	47%	N=194
		Fair	7%	N=30
		Poor	2%	N=10
Livermore as a place to raise children	Livermore as a place to raise children	Excellent	44%	N=153
		Good	45%	N=154
		Fair	8%	N=29
		Poor	3%	N=10
Livermore as a place to work	Livermore as a place to work	Excellent	37%	N=110
		Good	43%	N=129
		Fair	13%	N=39
		Poor	7%	N=21
Livermore as a place to visit	Livermore as a place to visit	Excellent	31%	N=123
		Good	47%	N=190
		Fair	20%	N=82
		Poor	1%	N=6
Livermore as a place to retire	Livermore as a place to retire	Excellent	26%	N=85
		Good	28%	N=94
		Fair	28%	N=92
		Poor	18%	N=61
The overall quality of life	The overall quality of life	Excellent	34%	N=140
		Good	55%	N=226
		Fair	10%	N=41
		Poor	1%	N=3
































Please rate each of the following aspects of quality of life in Livermore.	Sense of community	Excellent		23% N=93
		Good		48% N=193
		Fair		21% N=85
		Poor		8% N=32
Please rate each of the following characteristics as they relate to Livermore as a whole.	Overall economic health	Excellent		20% N=73
		Good		60% N=225
		Fair		19% N=71
		Poor		1% N=5
	Overall quality of the transportation system	Excellent		15% N=56
		Good		39% N=146
		Fair		35% N=132
		Poor		12% N=44
	Overall design or layout of residential and commercial areas	Excellent		15% N=63
		Good		55% N=224
		Fair		21% N=85
		Poor		9% N=38
Overall quality of the utility infrastructure	Excellent		14% N=57	
	Good		55% N=220	
	Fair		26% N=106	
	Poor		5% N=20	
Overall feeling of safety	Excellent		28% N=117	
	Good		52% N=215	
	Fair		16% N=65	
	Poor		3% N=14	
Overall quality of natural environment	Excellent		34% N=138	
	Good		51% N=208	
	Fair		14% N=56	
	Poor		1% N=3	
Overall quality of parks and recreation opportunities	Excellent		38% N=156	
	Good		48% N=194	
	Fair		12% N=47	

Please rate each of the following characteristics as they relate to Livermore as a whole.	Overall quality of parks and recreation opportunities	Poor		3% N=11	
	Overall health and wellness opportunities	Excellent		21% N=78	
		Good		53% N=194	
		Fair		22% N=80	
		Poor		5% N=18	
	Overall opportunities for education, culture, and the arts	Excellent		20% N=78	
		Good		53% N=202	
		Fair		23% N=89	
		Poor		4% N=16	
	Residents' connection and engagement with their community	Excellent		16% N=63	
		Good		48% N=187	
		Fair		29% N=111	
		Poor		8% N=30	
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Livermore to someone who asks	Very likely		54% N=217
			Somewhat likely		34% N=139
			Somewhat unlikely		6% N=25
Very unlikely				5% N=22	
Remain in Livermore for the next five years		Very likely		61% N=247	
		Somewhat likely		21% N=82	
		Somewhat unlikely		10% N=38	
		Very unlikely		8% N=34	
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		82% N=337	
		Somewhat safe		16% N=67	
		Neither safe nor unsafe		1% N=4	
		Somewhat unsafe		1% N=3	
	In Livermore's downtown/commercial area during the day	Very safe		74% N=298	
		Somewhat safe		22% N=91	
		Neither safe nor unsafe		2% N=10	
		Somewhat unsafe		1% N=6	
		Very unsafe		0% N=	
	From property crime	Very safe		26% N=107	
































Please rate how safe or unsafe you feel:	From property crime	Somewhat safe		49% N=201
		Neither safe nor unsafe		12% N=49
		Somewhat unsafe		10% N=39
		Very unsafe		3% N=12
	From violent crime	Very safe		51% N=207
		Somewhat safe		38% N=157
		Neither safe nor unsafe		6% N=25
		Somewhat unsafe		3% N=13
		Very unsafe		2% N=7
	From fire, flood, or other natural disaster	Very safe		48% N=192
		Somewhat safe		39% N=159
		Neither safe nor unsafe		10% N=40
Somewhat unsafe			3% N=12	
Very unsafe			0% N=	
Please rate the job you feel the Livermore community does at each of the following.	Making all residents feel welcome	Excellent		28% N=107
		Good		48% N=184
		Fair		19% N=72
		Poor		5% N=18
	Attracting people from diverse backgrounds	Excellent		23% N=83
		Good		42% N=152
		Fair		29% N=105
		Poor		7% N=26
	Valuing/respecting residents from diverse backgrounds	Excellent		26% N=94
		Good		47% N=175
		Fair		23% N=83
		Poor		4% N=16
	Taking care of vulnerable residents	Excellent		20% N=64
		Good		35% N=113
		Fair		31% N=99
		Poor		13% N=43
Please rate each of the following in the Livermore community.	Overall quality of business and service establishments	Excellent		28% N=113

Please rate each of the following in the Livermore community.	Overall quality of business and service establishments	Good		49% N=201
		Fair		21% N=87
		Poor		1% N=6
	Variety of business and service establishments	Excellent		24% N=97
		Good		43% N=174
		Fair		26% N=105
		Poor		7% N=29
	Vibrancy of downtown/commercial area	Excellent		42% N=171
		Good		39% N=159
		Fair		16% N=66
		Poor		2% N=9
	Employment opportunities	Excellent		16% N=44
Good			43% N=119	
Fair			33% N=93	
Poor			9% N=24	
Shopping opportunities	Excellent		23% N=92	
	Good		46% N=186	
	Fair		24% N=97	
	Poor		8% N=31	
Cost of living	Excellent		3% N=12	
	Good		22% N=90	
	Fair		43% N=176	
	Poor		31% N=128	
Overall image or reputation	Excellent		27% N=105	
	Good		54% N=215	
	Fair		16% N=64	
	Poor		3% N=11	
Please also rate each of the following in the Livermore community.	Traffic flow on major streets	Excellent		10% N=41
		Good		51% N=206
		Fair		28% N=113
		Poor		11% N=46


















Please also rate each of the following in the Livermore community.

Ease of public parking	Excellent		18% N=74
	Good		46% N=184
	Fair		24% N=99
	Poor		12% N=48
Ease of travel by car	Excellent		26% N=104
	Good		54% N=217
	Fair		18% N=72
	Poor		2% N=9
Ease of travel by public transportation	Excellent		6% N=14
	Good		25% N=54
	Fair		40% N=88
	Poor		29% N=64
Ease of travel by bicycle	Excellent		14% N=46
	Good		43% N=141
	Fair		33% N=106
	Poor		10% N=32
Ease of walking	Excellent		24% N=96
	Good		47% N=191
	Fair		22% N=89
	Poor		7% N=26
Well-planned residential growth	Excellent		14% N=49
	Good		35% N=125
	Fair		28% N=99
	Poor		24% N=85
Well-planned commercial growth	Excellent		14% N=47
	Good		39% N=135
	Fair		32% N=112
	Poor		15% N=52
Well-designed neighborhoods	Excellent		12% N=47
	Good		48% N=186
	Fair		29% N=111

Please also rate each of the following in the Livermore community.





Well-designed neighborhoods	Poor		11% N=42
Preservation of the historical or cultural character of the community	Excellent		22% N=83
	Good		50% N=186
	Fair		18% N=68
	Poor		9% N=34
Public places where people want to spend time	Excellent		26% N=105
	Good		46% N=183
	Fair		23% N=93
	Poor		5% N=19
Variety of housing options	Excellent		7% N=28
	Good		38% N=142
	Fair		32% N=119
	Poor		23% N=88
Availability of affordable quality housing	Excellent		4% N=13
	Good		15% N=52
	Fair		36% N=125
	Poor		45% N=154
Overall quality of new development	Excellent		8% N=30
	Good		41% N=143
	Fair		36% N=124
	Poor		15% N=52
Overall appearance	Excellent		24% N=98
	Good		56% N=229
	Fair		18% N=72
	Poor		1% N=6
Cleanliness	Excellent		20% N=81
	Good		61% N=249
	Fair		16% N=64
	Poor		4% N=15
Water resources	Excellent		13% N=51
	Good		44% N=164
































Please also rate each of the following in the Livermore community.

Water resources	Fair		33% N=125
	Poor		10% N=37
Air quality	Excellent		17% N=68
	Good		59% N=239
	Fair		19% N=74
	Poor		5% N=21
Availability of paths and walking trails	Excellent		26% N=107
	Good		53% N=215
	Fair		16% N=65
	Poor		4% N=17
Fitness opportunities	Excellent		26% N=100
	Good		47% N=183
	Fair		24% N=93
	Poor		4% N=15
Recreational opportunities	Excellent		25% N=98
	Good		48% N=189
	Fair		24% N=95
	Poor		2% N=10
Availability of affordable quality food	Excellent		21% N=85
	Good		42% N=167
	Fair		27% N=108
	Poor		10% N=39
Availability of affordable quality health care	Excellent		16% N=57
	Good		35% N=126
	Fair		38% N=135
	Poor		10% N=36
Availability of preventive health services	Excellent		18% N=59
	Good		40% N=128
	Fair		30% N=96
	Poor		12% N=37
Availability of affordable quality mental health care	Excellent		9% N=18
































Please also rate each of the following in the Livermore community.				
Availability of affordable quality mental health care	Good		29%	N=60
	Fair		39%	N=80
	Poor		24%	N=49
Opportunities to attend cultural/arts/music activities	Excellent		28%	N=109
	Good		47%	N=183
	Fair		21%	N=83
	Poor		3%	N=13
Community support for the arts	Excellent		25%	N=92
	Good		51%	N=187
	Fair		22%	N=79
	Poor		2%	N=9
Availability of affordable quality childcare/preschool	Excellent		13%	N=25
	Good		33%	N=63
	Fair		33%	N=63
	Poor		20%	N=38
K-12 education	Excellent		18%	N=52
	Good		54%	N=153
	Fair		21%	N=61
	Poor		7%	N=19
Adult educational opportunities	Excellent		17%	N=44
	Good		45%	N=115
	Fair		32%	N=82
	Poor		6%	N=17
Sense of civic/community pride	Excellent		20%	N=74
	Good		53%	N=200
	Fair		24%	N=92
	Poor		4%	N=14
Neighborliness of residents	Excellent		18%	N=71
	Good		48%	N=193
	Fair		27%	N=109
	Poor		7%	N=27

Please also rate each of the following in the Livermore community.
































Opportunities to participate in social events and activities	Excellent	 23% N=89
	Good	 46% N=177
	Fair	 28% N=107
	Poor	 3% N=10
Opportunities to attend special events and festivals	Excellent	 31% N=119
	Good	 46% N=178
	Fair	 21% N=82
	Poor	 3% N=11
Opportunities to volunteer	Excellent	 24% N=71
	Good	 46% N=134
	Fair	 26% N=76
	Poor	 4% N=11
Opportunities to participate in community matters	Excellent	 24% N=80
	Good	 44% N=146
	Fair	 27% N=90
	Poor	 5% N=16
Openness and acceptance of the community toward people of diverse backgrounds	Excellent	 19% N=66
	Good	 47% N=168
	Fair	 26% N=93
	Poor	 8% N=29
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Livermore for help or information	No  61% N=245
	Yes	 39% N=157
Contacted Livermore elected officials to express your opinion	No	 88% N=356
	Yes	 12% N=50
Attended a local public meeting	No	 81% N=329
	Yes	 19% N=80
Watched a local public meeting	No	 79% N=320
	Yes	 21% N=86
Volunteered your time to some group/activity	No	 67% N=271
	Yes	 33% N=135
Campaigned or advocated for a local issue, cause, or candidate	No	 82% N=333

Please indicate whether or not you have done each of the following in the last 12 months.	Campaigned or advocated for a local issue, cause, or candidate	Yes		18% N=73
	Voted in your most recent local election	No		16% N=63
		Yes		84% N=343
	Used public transportation instead of driving	No		72% N=292
		Yes		28% N=113
	Carpooled with other adults or children instead of driving alone	No		50% N=204
		Yes		50% N=203
	Walked or biked instead of driving	No		27% N=111
Yes			73% N=294	
Please rate the quality of each of the following services in Livermore.	Public information services	Excellent		14% N=44
		Good		55% N=166
		Fair		27% N=82
		Poor		4% N=12
	Economic development	Excellent		8% N=25
		Good		52% N=160
		Fair		36% N=111
		Poor		3% N=9
	Traffic enforcement	Excellent		11% N=40
		Good		49% N=172
		Fair		29% N=101
		Poor		11% N=38
	Traffic signal timing	Excellent		11% N=44
		Good		41% N=159
		Fair		28% N=109
		Poor		20% N=77
Street repair	Excellent		11% N=42	
	Good		39% N=146	
	Fair		33% N=125	
	Poor		17% N=66	
Street cleaning	Excellent		19% N=73	
	Good		50% N=191	
































Please rate the quality of each of the following services in Livermore.
































Street cleaning	Fair		22% N=85
	Poor		9% N=34
Street lighting	Excellent		11% N=43
	Good		49% N=195
	Fair		30% N=118
	Poor		10% N=39
Sidewalk maintenance	Excellent		8% N=30
	Good		43% N=167
	Fair		29% N=114
	Poor		20% N=76
Bus or transit services	Excellent		10% N=19
	Good		36% N=73
	Fair		37% N=75
	Poor		17% N=34
Land use, planning and zoning	Excellent		10% N=28
	Good		41% N=118
	Fair		28% N=80
	Poor		22% N=63
Code enforcement	Excellent		9% N=25
	Good		42% N=122
	Fair		23% N=67
	Poor		26% N=74
Affordable high-speed internet access	Excellent		13% N=43
	Good		39% N=131
	Fair		29% N=96
	Poor		19% N=63
Garbage collection	Excellent		33% N=130
	Good		51% N=199
	Fair		13% N=53
	Poor		3% N=11
Drinking water	Excellent		18% N=71

Please rate the quality of each of the following services in Livermore.


























Drinking water	Good		51% N=198
	Fair		24% N=94
	Poor		7% N=28
Sewer services	Excellent		24% N=89
	Good		57% N=209
	Fair		17% N=62
	Poor		2% N=7
Storm water management	Excellent		22% N=71
	Good		59% N=196
	Fair		17% N=56
	Poor		2% N=8
Power (electric and/or gas) utility	Excellent		17% N=67
	Good		47% N=182
	Fair		28% N=109
	Poor		8% N=32
Utility billing	Excellent		14% N=55
	Good		44% N=169
	Fair		31% N=117
	Poor		11% N=41
Police/Sheriff services	Excellent		26% N=90
	Good		57% N=201
	Fair		12% N=43
	Poor		5% N=16
Crime prevention	Excellent		20% N=68
	Good		49% N=165
	Fair		24% N=81
	Poor		6% N=22
Animal control	Excellent		23% N=61
	Good		55% N=150
	Fair		18% N=48
	Poor		5% N=13
































Please rate the quality of each of the following services in Livermore.
































Ambulance or emergency medical services	Excellent		25% N=61
	Good		54% N=130
	Fair		17% N=42
	Poor		4% N=9
Fire services	Excellent		40% N=114
	Good		52% N=146
	Fair		8% N=21
Fire prevention and education	Excellent		22% N=53
	Good		56% N=131
	Fair		20% N=48
	Poor		2% N=4
Emergency preparedness	Excellent		20% N=48
	Good		43% N=105
	Fair		27% N=65
	Poor		10% N=24
Preservation of natural areas	Excellent		27% N=98
	Good		46% N=166
	Fair		20% N=73
	Poor		7% N=27
Livermore open space	Excellent		29% N=108
	Good		44% N=160
	Fair		19% N=71
	Poor		7% N=27
Recycling	Excellent		26% N=96
	Good		49% N=182
	Fair		20% N=75
	Poor		5% N=20
Yard waste pick-up	Excellent		32% N=105
	Good		50% N=165
	Fair		16% N=53
	Poor		3% N=10

Please rate the quality of each of the following services in Livermore.					
City parks	Excellent		26%	N=100	
	Good		55%	N=214	
	Fair		17%	N=66	
	Poor		2%	N=9	
Recreation programs or classes	Excellent		26%	N=77	
	Good		50%	N=146	
	Fair		20%	N=60	
	Poor		4%	N=12	
Recreation centers or facilities	Excellent		30%	N=92	
	Good		48%	N=149	
	Fair		20%	N=62	
	Poor		2%	N=7	
Health services	Excellent		20%	N=53	
	Good		46%	N=121	
	Fair		26%	N=69	
	Poor		8%	N=23	
Public library services	Excellent		53%	N=179	
	Good		40%	N=134	
	Fair		6%	N=20	
	Poor		1%	N=4	
Overall customer service by Livermore employees	Excellent		31%	N=100	
	Good		52%	N=166	
	Fair		14%	N=44	
	Poor		3%	N=9	
Please rate the following categories of Livermore government performance.	The value of services for the taxes paid to Livermore	Excellent		11%	N=39
		Good		47%	N=169
		Fair		29%	N=106
		Poor		13%	N=47
The overall direction that Livermore is taking	Excellent		17%	N=63	
	Good		46%	N=168	
	Fair		21%	N=76	































Please rate the following categories of Livermore government performance.	Category	Rating	Percentage	Count (N)	Bar	
The overall direction that Livermore is taking	Poor		17%	N=62		
	The job Livermore government does at welcoming resident involvement	Excellent		15%	N=45	
		Good		43%	N=130	
		Fair		24%	N=74	
		Poor		18%	N=55	
	Overall confidence in Livermore government	Excellent		14%	N=52	
		Good		46%	N=167	
		Fair		23%	N=83	
		Poor		17%	N=63	
	Generally acting in the best interest of the community	Excellent		16%	N=60	
Good			45%	N=168		
Fair			21%	N=80		
Poor			17%	N=64		
Being honest	Excellent		17%	N=54		
	Good		43%	N=136		
	Fair		23%	N=72		
	Poor		16%	N=51		
Being open and transparent to the public	Excellent		16%	N=50		
	Good		42%	N=133		
	Fair		21%	N=67		
	Poor		21%	N=66		
Informing residents about issues facing the community	Excellent		17%	N=55		
	Good		39%	N=129		
	Fair		29%	N=96		
	Poor		16%	N=54		
Treating all residents fairly	Excellent		17%	N=52		
	Good		48%	N=147		
	Fair		22%	N=68		
	Poor		14%	N=42		
Treating residents with respect	Excellent		19%	N=61		
	Good		50%	N=160		
































Please rate the following categories of Livermore government performance.	Treating residents with respect	Fair		21% N=67
		Poor		10% N=34
Overall, how would you rate the quality of the services provided by each of the following?	The City of Livermore	Excellent		21% N=79
		Good		56% N=215
		Fair		18% N=70
		Poor		5% N=20
	The Federal Government	Excellent		6% N=20
		Good		35% N=122
		Fair		42% N=147
		Poor		18% N=65
Please rate how important, if at all, you think it is for the Livermore community to focus on each of the following in the coming two years.	Overall economic health	Essential		47% N=185
		Very important		46% N=180
		Somewhat important		7% N=28
		Not at all important		0% N=1
	Overall quality of the transportation system	Essential		34% N=136
		Very important		40% N=159
		Somewhat important		24% N=94
		Not at all important		1% N=5
	Overall design or layout of residential and commercial areas	Essential		40% N=159
		Very important		45% N=181
		Somewhat important		15% N=59
		Not at all important		1% N=2
	Overall quality of the utility infrastructure	Essential		51% N=206
		Very important		37% N=147
		Somewhat important		11% N=44
		Not at all important		1% N=4
Overall feeling of safety	Essential		61% N=246	
	Very important		31% N=126	
	Somewhat important		7% N=28	
	Not at all important		1% N=2	
Overall quality of natural environment	Essential		38% N=152	

Please rate how important, if at all, you think it is for the Livermore community to focus on each of the following in the coming two years.	Overall quality of natural environment	Very important		47% N=190
		Somewhat important		13% N=51
		Not at all important		2% N=9
	Overall quality of parks and recreation opportunities	Essential		29% N=118
		Very important		52% N=209
		Somewhat important		16% N=66
		Not at all important		2% N=9
	Overall health and wellness opportunities	Essential		24% N=96
		Very important		48% N=194
Somewhat important			25% N=99	
Not at all important			3% N=12	
Overall opportunities for education, culture, and the arts	Essential		25% N=100	
	Very important		41% N=165	
	Somewhat important		29% N=118	
	Not at all important		5% N=19	
Residents' connection and engagement with their community	Essential		19% N=76	
	Very important		49% N=198	
	Somewhat important		28% N=112	
	Not at all important		4% N=17	
Please rate each of the following aspects of the City of Livermore communications.	The availability of information about City programs and services	Excellent		18% N=62
		Good		50% N=176
		Fair		26% N=92
		Poor		7% N=24
	City efforts to keep residents informed about local issues	Excellent		12% N=45
		Good		45% N=164
		Fair		32% N=117
		Poor		10% N=35
	The quality of the City's website (www.LivermoreCA.gov)	Excellent		16% N=43
		Good		55% N=146
		Fair		23% N=60
		Poor		6% N=16

Please rate each of the following aspects of the City of Livermore communications.	The usefulness of information in the City's e-newsletter	Excellent		14% N=33
		Good		49% N=119
		Fair		30% N=73
		Poor		7% N=16
	The usefulness of information in the printed community newsletter	Excellent		14% N=40
		Good		50% N=139
		Fair		29% N=81
		Poor		6% N=17
	City efforts to engage residents on social media sites	Excellent		20% N=46
		Good		34% N=77
		Fair		32% N=72
		Poor		13% N=30
Which of the following, if any, prevent you from engaging with the City of Livermore (e.g., participating in public meetings, events, surveys, etc.)? Select all that apply.	Limited or no internet access		2% N=6	
	Accessibility barriers (due to a disability)		2% N=7	
	Language barriers		1% N=3	
	Lack of information/prior knowledge		56% N=191	
	No transportation		2% N=8	
	Inconvenient timing		46% N=157	
	Lack of interest		37% N=127	
	Other		17% N=57	
How familiar, if at all, are you with the City of Livermore's current policies and actions in place to mitigate climate change?	Very familiar		4% N=16	
	Somewhat familiar		32% N=130	
	Not familiar		64% N=256	
Thinking about Livermore's current policies and actions in place to mitigate climate change, please rate your satisfaction with the following:	Access to information about current policies	Very satisfied		7% N=14
		Somewhat satisfied		56% N=111
		Somewhat dissatisfied		23% N=45
		Very dissatisfied		14% N=27
	Opportunities to practice environmental stewardship in Livermore	Very satisfied		11% N=19
		Somewhat satisfied		60% N=109
		Somewhat dissatisfied		16% N=30
		Very dissatisfied		12% N=22

Thinking about Livermore's current policies and actions in place to mitigate climate change, please rate your satisfaction with the following:	The City's focus on reducing greenhouse gas emissions (e.g., expansion of electric vehicle charging infrastructure)	Very satisfied		17% N=31
		Somewhat satisfied		49% N=88
		Somewhat dissatisfied		19% N=34
		Very dissatisfied		15% N=27
	How familiar, if at all, are you with the City of Livermore's General Plan Update?	Very familiar		8% N=32
		Somewhat familiar		38% N=153
		Not familiar		54% N=215
In general, how many times do you:	Access the internet from your home	Several times a day		86% N=340
		Once a day		7% N=28
		A few times a week		3% N=11
		Every few weeks		2% N=7
		Less often or never		2% N=9
	Access the internet from your cell phone	Several times a day		88% N=352
		Once a day		4% N=18
		A few times a week		3% N=13
		Every few weeks		1% N=3
		Less often or never		4% N=15
	Visit social media sites	Several times a day		51% N=206
		Once a day		17% N=69
		A few times a week		11% N=42
		Every few weeks		4% N=16
		Less often or never		17% N=68
	Use or check email	Several times a day		84% N=337
		Once a day		13% N=52
		A few times a week		2% N=8
		Every few weeks		1% N=5
		Less often or never		0% N=2
Share your opinions online	Several times a day		9% N=35	
	Once a day		3% N=14	
	A few times a week		11% N=44	
	Every few weeks		15% N=61	

In general, how many times do you:	Share your opinions online	Less often or never		61% N=242
	Shop online	Several times a day		15% N=59
		Once a day		7% N=27
		A few times a week		43% N=173
		Every few weeks		28% N=113
		Less often or never		7% N=28
		Please rate your overall health.		Excellent
		Very good		43% N=175
		Good		23% N=94
		Fair		2% N=9
		Poor		1% N=2
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:		Very positive		3% N=11
		Somewhat positive		5% N=20
		Neutral		50% N=200
		Somewhat negative		34% N=139
		Very negative		8% N=34
How many years have you lived in Livermore?		Less than 2 years		8% N=34
		2-5 years		18% N=71
		6-10 years		16% N=64
		11-20 years		20% N=82
		More than 20 years		38% N=153
Which best describes the building you live in?		One family house detached from any other houses		71% N=289
		Building with two or more homes (duplex, townhome, apa..		28% N=113
		Mobile home		1% N=3
		Other		1% N=2
Do you rent or own your home?		Rent		27% N=111
		Own		73% N=293
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?		Less than \$500		3% N=10
		\$500 to \$999		6% N=25
		\$1,000 to \$1,499		4% N=18
		\$1,500 to \$1,999		8% N=32

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	\$2,000 to \$2,499		16% N=62
	\$2,500 to \$2,999		15% N=59
	\$3,000 to \$3,499		19% N=75
	\$3,500 or more		28% N=110
Do any children 17 or under live in your household?	No		63% N=255
	Yes		37% N=150
Are you or any other members of your household aged 65 or older?	No		71% N=286
	Yes		29% N=117
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		4% N=14
	\$25,000 to \$49,999		4% N=14
	\$50,000 to \$74,999		5% N=18
	\$75,000 to \$99,999		14% N=53
	\$100,000 to \$149,999		22% N=84
	\$150,000 or more		52% N=200
Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino		81% N=325
	Yes, I consider myself to be Spanish, Hispanic, or Latino		19% N=74
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native		4% N=18
	Asian, Asian Indian, or Pacific Islander		16% N=63
	Black or African American		3% N=11
	White		79% N=317
	Other		8% N=31
In which category is your age?	18-24 years		3% N=11
	25-34 years		23% N=95
	35-44 years		15% N=61
	45-54 years		23% N=93
	55-64 years		14% N=59
	65-74 years		15% N=60
	75 years or older		7% N=27
What is your gender?	Woman		51% N=207
	Man		49% N=197
	Identify in another way		1% N=2

If you identify in another way, how would you describe your gender?

Non-binary



I identify in another way



Full trends

This table contains the trends over time for the City of Livermore. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2020 and 2022 surveys is greater than five percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		2004	2006	2007	2009	2011	2014	2016	2018	2020	2022
Please rate each of the following aspects of quality of life in Livermore.	Livermore as a place to live	86%	89%	92%	92%	93%	96%	96%	93%	93%	92%
	Your neighborhood as a place to live	83%	82%	81%	85%	85%	88%	87%	87%	87%	90%
	Livermore as a place to raise children	78%	84%	82%	85%	88%	90%	88%	89%	92%	89%
	Livermore as a place to work		59%	70%	65%	68%	74%	75%	70%	76%	80%
	Livermore as a place to visit						83%	79%	78%	79%	78%
	Livermore as a place to retire	47%	49%	57%	64%	68%	66%	62%	53%	54%	54%
	The overall quality of life	80%	82%	87%	86%	86%	92%	93%	88%	88%	89%
	Sense of community	63%	69%	70%	75%	75%	77%	74%	75%	74%	71%
Please rate each of the following characteristics as they relate to Livermore as a whole.	Overall economic health						81%	79%	80%	76%	80%
	Overall quality of the transportation system									61%	53%
	Overall design or layout of residential and commercial areas						77%	68%	68%	72%	70%
	Overall quality of the utility infrastructure									73%	69%
	Overall feeling of safety						87%	88%	86%	84%	81%
	Overall quality of natural environment				75%	78%	90%	82%	86%	85%	85%
	Overall quality of parks and recreation opportunities									85%	86%
	Overall health and wellness opportunities						78%	73%	76%	80%	73%
	Overall opportunities for education, culture, and the arts						79%	75%	74%	73%	73%
	Residents' connection and engagement with their community									68%	64%
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Livermore to someone who asks				93%	94%	95%	94%	91%	91%	88%
	Remain in Livermore for the next five years				89%	90%	93%	89%	86%	82%	82%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	96%	95%	95%	96%	93%	97%	95%	94%	97%	98%
	In Livermore's downtown/commercial area during the day	94%	94%	96%	96%	94%	97%	95%	93%	96%	96%
	From property crime	65%	65%	61%	68%	63%				78%	76%
	From violent crime	79%	76%	75%	83%	81%				90%	89%
	From fire, flood, or other natural disaster									79%	87%
Please rate the job you feel the Livermore community does at each of the following.	Making all residents feel welcome									77%	77%
	Attracting people from diverse backgrounds									60%	64%

Please rate the job you feel the Livermore community does at each of the following.	Valuing/respecting residents from diverse backgrounds	68% 73%
	Taking care of vulnerable residents	54% 56%
Please rate each of the following in the Livermore community.	Overall quality of business and service establishments	65% 70% 79% 73% 74% 87% 77%
	Variety of business and service establishments	75% 67%
	Vibrancy of downtown/commercial area	87% 84% 77% 83% 81%
	Employment opportunities	20% 23% 30% 25% 34% 40% 44% 48% 50% 59%
	Shopping opportunities	31% 33% 42% 45% 52% 75% 69% 72% 70% 69%
	Cost of living	37% 27% 21% 25% 25%
	Overall image or reputation	64% 73% 74% 77% 86% 84% 84% 80% 81%
Please also rate each of the following in the Livermore community.	Traffic flow on major streets	31% 32% 47% 52% 61% 52% 54% 68% 61%
	Ease of public parking	59% 46% 42% 60% 64%
	Ease of travel by car	42% 42% 48% 58% 67% 77% 66% 68% 83% 80%
	Ease of travel by public transportation	32% 19% 23% 21% 34% 43% 42% 35% 41% 31%
	Ease of travel by bicycle	64% 62% 65% 72% 72% 67% 55% 68% 57%
	Ease of walking	68% 73% 76% 79% 85% 78% 74% 79% 71%
	Well-planned residential growth	51% 49%
	Well-planned commercial growth	55% 53%
	Well-designed neighborhoods	65% 61%
	Preservation of the historical or cultural character of the community	76% 73%
	Public places where people want to spend time	85% 84% 76% 76% 72%
	Variety of housing options	58% 63% 59% 53% 45% 51% 45%
	Availability of affordable quality housing	18% 18% 21% 35% 43% 34% 24% 19% 22% 19%
	Overall quality of new development	61% 70% 69% 73% 75% 58% 56% 53% 50%
	Overall appearance	52% 62% 76% 80% 82% 86% 85% 81% 79% 81%
	Cleanliness	81% 83% 84% 81% 75% 76% 81%
	Water resources	55% 57%
	Air quality	48% 51% 55% 57% 65% 77% 71% 63% 65% 76%
	Availability of paths and walking trails	72% 78% 83% 79% 75% 85% 80%
	Fitness opportunities	81% 78% 76% 84% 73%
	Recreational opportunities	55% 62% 66% 71% 74% 78% 79% 77% 82% 73%
	Availability of affordable quality food	66% 69% 80% 75% 73% 74% 64%
	Availability of affordable quality health care	47% 49% 54% 69% 69% 62% 66% 52%
	Availability of preventive health services	58% 60% 68% 71% 68% 68% 59%
Availability of affordable quality mental health care	51% 48% 38% 50% 38%	

Please also rate each of the following in the Livermore community.	Opportunities to attend cultural/arts/music activities	37%	39%	61%	64%	68%	77%	73%	80%	69%	76%
	Community support for the arts									74%	76%
	Availability of affordable quality childcare/preschool			33%	41%	42%	54%	55%	50%	51%	47%
	K-12 education			60%	59%	66%	75%	77%	77%	73%	72%
	Adult educational opportunities						66%	71%	73%	74%	62%
	Sense of civic/community pride									73%	72%
	Neighborliness of residents						67%	72%	66%	71%	66%
	Opportunities to participate in social events and activities			69%	73%	76%	75%	77%	72%	70%	
	Opportunities to attend special events and festivals						80%	78%	79%	76%	76%
	Opportunities to volunteer			74%	80%	76%	83%	80%	76%	70%	
	Opportunities to participate in community matters			63%	68%	69%	74%	73%	69%	68%	
	Openness and acceptance of the community toward people of diver..			68%	68%	71%	73%	69%	62%	63%	66%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Livermore for help or information	55%	52%	53%	49%	42%	41%	39%	35%	35%	39%
	Contacted Livermore elected officials to express your opinion						10%	14%	12%	15%	12%
	Attended a local public meeting	25%	30%	24%	26%	22%	16%	19%	17%	18%	20%
	Watched a local public meeting	52%	55%	50%	41%	38%	21%	21%	22%	31%	21%
	Volunteered your time to some group/activity		47%	47%	51%	49%	39%	39%	37%	34%	33%
	Campaigned or advocated for a local issue, cause, or candidate						14%	21%	18%	18%	18%
	Voted in your most recent local election	69%	79%	67%	78%	69%				91%	84%
	Used public transportation instead of driving						29%	28%	23%	27%	28%
	Carpooled with other adults or children instead of driving alone						48%	53%	47%	43%	50%
	Walked or biked instead of driving						68%	68%	64%	72%	73%
Please rate the quality of each of the following services in Livermore.	Public information services	65%	67%	64%	68%	70%	68%	69%	73%	74%	69%
	Economic development	42%	44%	59%	47%	53%	68%	61%	62%	66%	61%
	Traffic enforcement	63%	63%	66%	66%	68%	63%	59%	61%	71%	61%
	Traffic signal timing	48%	43%	45%	50%	53%	51%	52%	50%	60%	52%
	Street repair	44%	43%	49%	51%	53%	58%	51%	52%	59%	50%
	Street cleaning	60%	58%	60%	65%	69%	69%	67%	64%	74%	69%
	Street lighting	58%	54%	57%	61%	60%	61%	59%	52%	57%	61%
	Sidewalk maintenance	48%	42%	44%	53%	53%	49%	48%	45%	43%	51%
	Bus or transit services	58%	55%	57%	53%	65%	58%	58%	60%	58%	46%
	Land use, planning and zoning	38%	39%	49%	49%	57%	64%	50%	53%	51%	50%
	Code enforcement	37%	40%	51%	49%	51%	54%	49%	49%	46%	51%
	Affordable high-speed internet access									50%	52%

Please rate the quality of each of the following services in Livermore.	Garbage collection	82%	83%	83%	83%	83%	85%	84%	82%	81%	84%
	Drinking water			50%	57%	57%	61%	59%	57%	66%	69%
	Sewer services	75%	74%	74%	82%	78%	80%	81%	78%	84%	82%
	Storm water management	68%	64%	71%	76%	76%	77%	75%	73%	80%	81%
	Power (electric and/or gas) utility			80%	77%	78%	79%	74%	66%	64%	
	Utility billing					73%	71%	65%	66%	59%	
	Police/Sheriff services	81%	79%	80%	79%	79%	80%	84%	87%	84%	83%
	Crime prevention		71%	66%	66%	66%	73%	72%	69%	79%	70%
	Animal control	70%	71%	73%	68%	73%	71%	68%	69%	81%	78%
	Ambulance or emergency medical services	89%	87%	90%	91%	89%	89%	91%	89%	88%	79%
	Fire services	93%	94%	94%	94%	93%	93%	94%	96%	94%	92%
	Fire prevention and education	79%	78%	81%	78%	75%	77%	78%	81%	82%	78%
	Emergency preparedness			54%	48%	49%	48%	52%	66%	63%	
	Preservation of natural areas			69%	73%	75%	65%	70%	76%	73%	
	Livermore open space					74%	66%	71%	77%	73%	
	Recycling	86%	85%	83%	86%	86%	88%	85%	83%	80%	75%
	Yard waste pick-up		81%	83%	82%	82%	84%	81%	82%	81%	81%
	City parks	78%	81%	82%	87%	86%	86%	85%	85%	83%	81%
	Recreation programs or classes		82%	81%	84%	83%	81%	79%	83%	82%	76%
	Recreation centers or facilities		81%	80%	83%	84%	86%	82%	86%	85%	78%
Health services		66%	63%	67%	72%	70%	70%	76%	66%		
Public library services	82%	89%	92%	91%	84%	91%	89%	89%	91%	93%	
Overall customer service by Livermore employees	80%	82%	74%	77%	83%	78%	79%	79%	86%	83%	
Please rate the following categories of Livermore government performance.	The value of services for the taxes paid to Livermore	57%	55%	57%	53%	59%	61%	61%	56%	61%	58%
	The overall direction that Livermore is taking	52%	62%	65%	63%	64%	72%	59%	63%	67%	63%
	The job Livermore government does at welcoming resident involve..	61%	59%	60%	54%	56%	63%	60%	60%	61%	58%
	Overall confidence in Livermore government						68%	57%	62%	62%	60%
	Generally acting in the best interest of the community						69%	58%	63%	66%	61%
	Being honest						69%	60%	58%	66%	61%
	Being open and transparent to the public									61%	58%
	Informing residents about issues facing the community									60%	55%
	Treating all residents fairly						70%	65%	61%	67%	64%
	Treating residents with respect									74%	69%
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Livermore	72%	77%	75%	79%	79%	85%	82%	83%	79%

Overall, how would you rate the quality of the services provided by each of the following?	The Federal Government	33%	36%	33%	31%	31%	35%	42%	38%	33%	40%	
Please rate how important, if at all, you think it is for the Livermore community to focus on each of the following in the coming two years.	Overall economic health							92%	89%	88%	93%	93%
	Overall quality of the transportation system									71%	75%	
	Overall design or layout of residential and commercial areas							77%	81%	80%	78%	85%
	Overall quality of the utility infrastructure									90%	88%	
	Overall feeling of safety							93%	90%	89%	88%	92%
	Overall quality of natural environment							85%	85%	86%	87%	85%
	Overall quality of parks and recreation opportunities										84%	81%
	Overall health and wellness opportunities							71%	68%	68%	75%	72%
	Overall opportunities for education, culture, and the arts							77%	76%	72%	74%	66%
	Residents' connection and engagement with their community							80%	81%	78%	71%	68%
In general, how many times do you:	Access the internet from your home									98%	96%	
	Access the internet from your cell phone									93%	96%	
	Visit social media sites									75%	79%	
	Use or check email									99%	98%	
	Share your opinions online									30%	23%	
	Shop online									61%	65%	
	Please rate your overall health.							68%	69%	70%	75%	74%
What impact, if any, do you think the economy will have on your fa..	32%	27%	14%	13%	13%	37%	29%	29%	20%	7%		

Methods (open participation)

As part of its participation in The National Community Survey™ (The NCST™), the City of Livermore conducted a survey of 411 residents. Survey invitations were mailed to randomly selected households and data were collected from November 23rd, 2022 to January 4th, 2023. The results from this main survey effort represent the most robust estimate of your residents’ opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Livermore. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on December 21st, 2022. The survey remained open for two weeks and there were 100 responses.





























The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2020 American Community Survey estimates for adults in the City of Livermore. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the open participation survey are presented in the following table.

































* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from <https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

		Unweighted	Weighted	Target*
Age	18-34	8%	22%	26%
	35-54	31%	40%	38%
	55+	61%	38%	36%
Area	Area 1	13%	23%	22%
	Area 2	16%	17%	16%
	Area 3	2%	10%	13%
	Area 4	21%	17%	16%
	Area 5	48%	33%	32%
Hispanic origin	No, not Spanish, Hispanic, or Latino	94%	82%	81%
	Yes, I consider myself to be Spanish, Hispa..	6%	18%	19%
Housing tenure	Own	94%	73%	73%
	Rent	6%	27%	27%
Housing type	Attached	11%	28%	28%
	Detached	89%	72%	72%
Race & Hispanic origin	Not white alone	15%	38%	38%
	White alone, not Hispanic or Latino	85%	62%	62%
Sex	Man	41%	48%	49%
	Woman	59%	52%	51%
Sex/age	Man 18-34	2%	11%	13%
	Man 35-54	14%	19%	19%
	Man 55+	25%	18%	17%
	Woman 18-34	6%	13%	13%
	Woman 35-54	18%	20%	19%
	Woman 55+	35%	20%	19%















Open participation survey results

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.









	In which area of Livermore do you live? (Refer to map above.)	1 (Central)		23% N=23
		2 (NE)		17% N=17
		3 (NW)		10% N=10
		4 (SE)		17% N=17
		5 (SW)		33% N=33
Please rate each of the following aspects of quality of life in Livermore.	Livermore as a place to live	Excellent		40% N=40
		Good		55% N=55
		Fair		1% N=1
		Poor		3% N=3
	Your neighborhood as a place to live	Excellent		46% N=44
		Good		38% N=36
		Fair		12% N=12
		Poor		4% N=4
	Livermore as a place to raise children	Excellent		48% N=45
		Good		37% N=35
		Fair		12% N=12
		Poor		3% N=3
	Livermore as a place to work	Excellent		38% N=33
		Good		43% N=38
		Fair		8% N=7
		Poor		11% N=10
	Livermore as a place to visit	Excellent		16% N=14
		Good		68% N=57
		Fair		15% N=13
		Poor		1% N=1
	Livermore as a place to retire	Excellent		18% N=15
		Good		31% N=26
		Fair		22% N=18

Please rate each of the following aspects of quality of life in Livermore.	Livermore as a place to retire	Poor		29% N=25
	The overall quality of life	Excellent		28% N=28
		Good		58% N=58
		Fair		14% N=14
Sense of community	Excellent		15% N=14	
	Good		56% N=50	
	Fair		23% N=21	
	Poor		6% N=6	
Please rate each of the following characteristics as they relate to Livermore as a whole.	Overall economic health	Excellent		8% N=8
		Good		63% N=62
		Fair		26% N=25
		Poor		3% N=3
	Overall quality of the transportation system	Excellent		11% N=10
		Good		43% N=38
		Fair		36% N=33
		Poor		10% N=9
	Overall design or layout of residential and commercial areas	Excellent		10% N=10
		Good		54% N=51
		Fair		26% N=25
		Poor		9% N=9
Overall quality of the utility infrastructure	Excellent		21% N=21	
	Good		52% N=51	
	Fair		25% N=25	
	Poor		2% N=2	
Overall feeling of safety	Excellent		20% N=20	
	Good		59% N=59	
	Fair		10% N=10	
	Poor		11% N=11	
Overall quality of natural environment	Excellent		15% N=15	
	Good		73% N=69	
	Fair		12% N=11	
	Poor		0% N=	









Please rate each of the following characteristics as they relate to Livermore as a whole.

































Overall quality of parks and recreation opportunities	Excellent		29% N=27
	Good		60% N=56
	Fair		8% N=7
	Poor		3% N=3
Overall health and wellness opportunities	Excellent		22% N=20
	Good		53% N=48
	Fair		21% N=19
	Poor		4% N=4
Overall opportunities for education, culture, and the arts	Excellent		28% N=28
	Good		50% N=50
	Fair		21% N=21
	Poor		0% N=
Residents' connection and engagement with their community	Excellent		19% N=18
	Good		40% N=38
	Fair		35% N=33
	Poor		6% N=5

































Please indicate how likely or unlikely you are to do each of the following.

Recommend living in Livermore to someone who asks	Very likely		46% N=46
	Somewhat likely		37% N=37
	Somewhat unlikely		14% N=14
	Very unlikely		3% N=3
Remain in Livermore for the next five years	Very likely		57% N=55
	Somewhat likely		28% N=27
	Somewhat unlikely		8% N=7
	Very unlikely		7% N=7

































Please rate how safe or unsafe you feel:

In your neighborhood during the day	Very safe		55% N=55
	Somewhat safe		35% N=35
	Neither safe nor unsafe		3% N=3
	Somewhat unsafe		6% N=6
In Livermore's downtown/commercial area during the day	Very safe		61% N=58
	Somewhat safe		36% N=34
	Neither safe nor unsafe		2% N=2
	Very unsafe		1% N=1

































Please rate how safe or unsafe you feel:	From property crime	Very safe		18% N=17
		Somewhat safe		48% N=45
		Neither safe nor unsafe		9% N=9
		Somewhat unsafe		17% N=16
		Very unsafe		9% N=8
	From violent crime	Very safe		42% N=40
		Somewhat safe		40% N=38
		Neither safe nor unsafe		6% N=6
		Somewhat unsafe		11% N=10
	From fire, flood, or other natural disaster	Very safe		46% N=46
		Somewhat safe		28% N=28
		Neither safe nor unsafe		18% N=18
		Somewhat unsafe		7% N=7
		Very unsafe		1% N=1
	Please rate the job you feel the Livermore community does at each of the following.	Making all residents feel welcome	Excellent	
Good				42% N=40
Fair				27% N=26
Poor				5% N=5
Attracting people from diverse backgrounds		Excellent		14% N=13
		Good		34% N=31
		Fair		34% N=32
		Poor		18% N=16
Valuing/respecting residents from diverse backgrounds		Excellent		20% N=18
		Good		45% N=40
		Fair		24% N=21
		Poor		11% N=10
Taking care of vulnerable residents		Excellent		6% N=6
		Good		45% N=42
		Fair		29% N=28
		Poor		20% N=19
Please rate each of the following in the Livermore community.	Overall quality of business and service establishments	Excellent		22% N=22
		Good		67% N=67

Please rate each of the following in the Livermore community.	Overall quality of business and service establishments	Fair		4% N=4
		Poor		8% N=8
	Variety of business and service establishments	Excellent		22% N=21
		Good		49% N=47
		Fair		24% N=23
		Poor		5% N=5
	Vibrancy of downtown/commercial area	Excellent		48% N=48
		Good		35% N=35
		Fair		13% N=13
		Poor		3% N=3
	Employment opportunities	Excellent		10% N=8
		Good		63% N=50
		Fair		17% N=13
		Poor		11% N=8
	Shopping opportunities	Excellent		23% N=23
		Good		50% N=50
		Fair		17% N=17
		Poor		10% N=10
	Cost of living	Excellent		0% N=
		Good		25% N=25
		Fair		32% N=32
		Poor		43% N=43
	Overall image or reputation	Excellent		19% N=19
		Good		63% N=63
		Fair		14% N=14
		Poor		4% N=4
Please also rate each of the following in the Livermore community.	Traffic flow on major streets	Excellent		10% N=10
		Good		58% N=58
Fair			22% N=22	
Poor			9% N=9	
	Ease of public parking	Excellent		10% N=9
		Good		36% N=34






























Please also rate each of the following in the Livermore community.

































Ease of public parking	Fair		34% N=32
	Poor		20% N=18
Ease of travel by car	Excellent		16% N=16
	Good		61% N=61
	Fair		17% N=17
	Poor		6% N=6
Ease of travel by public transportation	Excellent		9% N=7
	Good		40% N=29
	Fair		20% N=14
	Poor		31% N=22
Ease of travel by bicycle	Excellent		26% N=20
	Good		35% N=28
	Fair		23% N=18
	Poor		16% N=12
Ease of walking	Excellent		35% N=33
	Good		49% N=46
	Fair		11% N=10
	Poor		5% N=5
Well-planned residential growth	Excellent		14% N=13
	Good		45% N=42
	Fair		13% N=12
	Poor		28% N=27
Well-planned commercial growth	Excellent		8% N=7
	Good		49% N=43
	Fair		26% N=23
	Poor		18% N=16
Well-designed neighborhoods	Excellent		10% N=9
	Good		46% N=41
	Fair		35% N=31
	Poor		10% N=9
Preservation of the historical or cultural character of the community	Excellent		26% N=26
	Good		37% N=36

































Please also rate each of the following in the Livermore community.

































Preservation of the historical or cultural character of the community	Fair		24% N=24
	Poor		14% N=14
Public places where people want to spend time	Excellent		35% N=34
	Good		43% N=42
	Fair		14% N=14
	Poor		8% N=8
Variety of housing options	Excellent		12% N=12
	Good		27% N=27
	Fair		26% N=25
	Poor		34% N=33
Availability of affordable quality housing	Excellent		8% N=7
	Good		16% N=15
	Fair		25% N=24
	Poor		51% N=48
Overall quality of new development	Excellent		7% N=7
	Good		49% N=47
	Fair		27% N=25
	Poor		17% N=17
Overall appearance	Excellent		21% N=21
	Good		61% N=60
	Fair		13% N=13
	Poor		6% N=6
Cleanliness	Excellent		19% N=19
	Good		60% N=60
	Fair		17% N=17
	Poor		4% N=4
Water resources	Excellent		18% N=16
	Good		54% N=48
	Fair		24% N=22
	Poor		4% N=4
Air quality	Excellent		12% N=12
	Good		63% N=63

Please also rate each of the following in the Livermore community.
































Air quality	Fair		22% N=22
	Poor		3% N=3
Availability of paths and walking trails	Excellent		33% N=33
	Good		45% N=45
	Fair		21% N=21
	Poor		0% N=
Fitness opportunities	Excellent		30% N=30
	Good		43% N=43
	Fair		25% N=25
	Poor		1% N=1
Recreational opportunities	Excellent		26% N=24
	Good		40% N=38
	Fair		33% N=31
	Poor		1% N=1
Availability of affordable quality food	Excellent		20% N=20
	Good		48% N=48
	Fair		23% N=23
	Poor		9% N=9
Availability of affordable quality health care	Excellent		7% N=7
	Good		57% N=56
	Fair		13% N=13
	Poor		22% N=22
Availability of preventive health services	Excellent		15% N=13
	Good		31% N=28
	Fair		37% N=32
	Poor		17% N=15
Availability of affordable quality mental health care	Excellent		8% N=6
	Good		25% N=18
	Fair		29% N=21
	Poor		38% N=28
Opportunities to attend cultural/arts/music activities	Excellent		34% N=33
	Good		52% N=50

Please also rate each of the following in the Livermore community.				
Opportunities to attend cultural/arts/music activities	Fair		12%	N=12
	Poor		1%	N=1
Community support for the arts	Excellent		43%	N=38
	Good		38%	N=34
	Fair		19%	N=17
	Poor		0%	N=
Availability of affordable quality childcare/preschool	Excellent		0%	N=
	Good		54%	N=28
	Fair		28%	N=15
	Poor		18%	N=9
K-12 education	Excellent		20%	N=15
	Good		62%	N=47
	Fair		12%	N=9
	Poor		7%	N=5
Adult educational opportunities	Excellent		11%	N=9
	Good		54%	N=45
	Fair		27%	N=22
	Poor		9%	N=7
Sense of civic/community pride	Excellent		24%	N=24
	Good		46%	N=46
	Fair		20%	N=20
	Poor		9%	N=9
Neighborliness of residents	Excellent		17%	N=17
	Good		52%	N=51
	Fair		19%	N=18
	Poor		13%	N=13
Opportunities to participate in social events and activities	Excellent		21%	N=21
	Good		49%	N=47
	Fair		24%	N=24
	Poor		5%	N=5
Opportunities to attend special events and festivals	Excellent		37%	N=37
	Good		48%	N=47

































Please also rate each of the following in the Livermore community.	Opportunities to attend special events and festivals	Fair		14% N=13
		Poor		1% N=1
	Opportunities to volunteer	Excellent		30% N=26
		Good		51% N=43
		Fair		18% N=15
		Poor		0% N=
	Opportunities to participate in community matters	Excellent		30% N=27
		Good		35% N=32
		Fair		22% N=20
		Poor		13% N=12
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		29% N=27
		Good		37% N=35
		Fair		23% N=22
		Poor		10% N=10
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Livermore for help or information	No		38% N=38
		Yes		62% N=62
	Contacted Livermore elected officials to express your opinion	No		54% N=54
		Yes		46% N=46
	Attended a local public meeting	No		49% N=49
		Yes		51% N=50
	Watched a local public meeting	No		54% N=54
		Yes		46% N=46
	Volunteered your time to some group/activity	No		53% N=53
		Yes		47% N=47
	Campaigned or advocated for a local issue, cause, or candidate	No		53% N=53
		Yes		47% N=47
	Voted in your most recent local election	No		3% N=3
		Yes		97% N=97
	Used public transportation instead of driving	No		65% N=65
		Yes		35% N=35
	Carpooled with other adults or children instead of driving alone	No		41% N=41
		Yes		59% N=59

Please indicate whether or not you have done each of the following in the last 12 months.	Walked or biked instead of driving	No		19% N=19
		Yes		81% N=81
Please rate the quality of each of the following services in Livermore.	Public information services	Excellent		10% N=9
		Good		53% N=49
		Fair		34% N=32
		Poor		3% N=3
	Economic development	Excellent		19% N=18
		Good		41% N=39
		Fair		29% N=28
		Poor		11% N=11
	Traffic enforcement	Excellent		6% N=6
		Good		55% N=54
Fair			24% N=23	
Poor			15% N=15	
Traffic signal timing	Excellent		1% N=1	
	Good		53% N=53	
	Fair		30% N=29	
	Poor		16% N=15	
Street repair	Excellent		2% N=2	
	Good		53% N=53	
	Fair		30% N=29	
	Poor		16% N=16	
Street cleaning	Excellent		23% N=23	
	Good		52% N=52	
	Fair		14% N=14	
	Poor		11% N=10	
Street lighting	Excellent		15% N=15	
	Good		40% N=40	
	Fair		28% N=28	
	Poor		18% N=18	
Sidewalk maintenance	Excellent		7% N=7	
	Good		36% N=36	

































Please rate the quality of each of the following services in Livermore.

































Sidewalk maintenance	Fair		29% N=29
	Poor		27% N=27
Bus or transit services	Excellent		17% N=11
	Good		48% N=31
	Fair		17% N=11
	Poor		19% N=12
Land use, planning and zoning	Excellent		12% N=9
	Good		47% N=37
	Fair		30% N=23
	Poor		12% N=9
Code enforcement	Excellent		0% N=
	Good		44% N=35
	Fair		32% N=25
	Poor		24% N=19
Affordable high-speed internet access	Excellent		11% N=9
	Good		39% N=34
	Fair		25% N=22
	Poor		25% N=22
Garbage collection	Excellent		38% N=38
	Good		42% N=42
	Fair		11% N=11
	Poor		9% N=9
Drinking water	Excellent		17% N=17
	Good		49% N=47
	Fair		24% N=23
	Poor		10% N=9
Sewer services	Excellent		27% N=26
	Good		58% N=56
	Fair		13% N=12
	Poor		2% N=2
Storm water management	Excellent		25% N=23
	Good		57% N=54

































Please rate the quality of each of the following services in Livermore.

Storm water management	Fair		16% N=15
	Poor		2% N=2
Power (electric and/or gas) utility	Excellent		27% N=27
	Good		44% N=43
	Fair		15% N=15
	Poor		14% N=14
Utility billing	Excellent		16% N=16
	Good		51% N=49
	Fair		17% N=16
	Poor		15% N=15
Police/Sheriff services	Excellent		34% N=33
	Good		44% N=43
	Fair		19% N=19
	Poor		3% N=3
Crime prevention	Excellent		16% N=16
	Good		46% N=45
	Fair		27% N=26
	Poor		11% N=10
Animal control	Excellent		12% N=8
	Good		65% N=45
	Fair		18% N=12
	Poor		6% N=4
Ambulance or emergency medical services	Excellent		35% N=16
	Good		51% N=23
	Fair		14% N=7
	Poor		0% N=
Fire services	Excellent		57% N=47
	Good		42% N=35
	Fair		1% N=1
Fire prevention and education	Excellent		37% N=27
	Good		51% N=37
	Fair		11% N=8

Please rate the quality of each of the following services in Livermore.

Emergency preparedness	Excellent		25% N=16
	Good		48% N=32
	Fair		24% N=16
	Poor		4% N=2
Preservation of natural areas	Excellent		32% N=30
	Good		53% N=48
	Fair		7% N=7
	Poor		8% N=7
Livermore open space	Excellent		36% N=35
	Good		41% N=39
	Fair		9% N=9
	Poor		13% N=12
Recycling	Excellent		25% N=24
	Good		53% N=52
	Fair		15% N=15
	Poor		7% N=7
Yard waste pick-up	Excellent		43% N=36
	Good		51% N=42
	Fair		6% N=5
City parks	Excellent		35% N=35
	Good		40% N=40
	Fair		23% N=23
	Poor		1% N=1
Recreation programs or classes	Excellent		13% N=10
	Good		67% N=52
	Fair		20% N=15
	Poor		0% N=
Recreation centers or facilities	Excellent		26% N=23
	Good		56% N=48
	Fair		18% N=16
	Poor		0% N=
Health services	Excellent		18% N=14

Please rate the quality of each of the following services in Livermore.	Health services	Good		48% N=36
		Fair		32% N=24
		Poor		2% N=1
	Public library services	Excellent		70% N=59
		Good		23% N=19
		Fair		8% N=6
	Overall customer service by Livermore employees	Excellent		38% N=33
		Good		40% N=36
		Fair		18% N=16
Poor			3% N=3	
Please rate the following categories of Livermore government performance.	The value of services for the taxes paid to Livermore	Excellent		18% N=17
		Good		30% N=29
		Fair		36% N=36
		Poor		17% N=16
	The overall direction that Livermore is taking	Excellent		18% N=16
		Good		47% N=41
		Fair		8% N=7
		Poor		27% N=24
	The job Livermore government does at welcoming resident involvement	Excellent		13% N=10
		Good		48% N=36
		Fair		31% N=24
		Poor		8% N=6
Overall confidence in Livermore government	Excellent		23% N=22	
	Good		29% N=27	
	Fair		20% N=19	
	Poor		28% N=27	
Generally acting in the best interest of the community	Excellent		30% N=29	
	Good		22% N=21	
	Fair		19% N=18	
	Poor		29% N=27	
Being honest	Excellent		30% N=24	
	Good		16% N=13	

Please rate the following categories of Livermore government performance.	Being honest	Fair		29% N=24
		Poor		25% N=20
	Being open and transparent to the public	Excellent		18% N=16
		Good		27% N=25
		Fair		30% N=28
		Poor		26% N=24
	Informing residents about issues facing the community	Excellent		30% N=25
		Good		20% N=17
Fair			42% N=35	
Poor			8% N=7	
Treating all residents fairly	Excellent		26% N=22	
	Good		40% N=34	
	Fair		18% N=16	
	Poor		16% N=13	
Treating residents with respect	Excellent		22% N=20	
	Good		49% N=43	
	Fair		25% N=22	
	Poor		4% N=3	
Overall, how would you rate the quality of the services provided by each of the following?	The City of Livermore	Excellent		22% N=22
		Good		52% N=52
		Fair		23% N=23
		Poor		3% N=3
	The Federal Government	Good		46% N=43
		Fair		30% N=28
		Poor		24% N=23
	Please rate how important, if at all, you think it is for the Livermore community to focus on each of the following in the coming two years.	Overall economic health	Essential	
Very important				31% N=29
Somewhat important				10% N=10
Not at all important				4% N=4
Overall quality of the transportation system		Essential		49% N=47
		Very important		30% N=28
		Somewhat important		21% N=20

Please rate how important, if at all, you think it is for the Livermore community to focus on each of the following in the coming two years.

Overall quality of the transportation system	Not at all important		0% N=
	Essential		38% N=38
	Very important		59% N=59
	Somewhat important		3% N=3
Overall design or layout of residential and commercial areas	Not at all important		0% N=
	Essential		64% N=61
	Very important		28% N=26
	Somewhat important		9% N=8
Overall quality of the utility infrastructure	Essential		70% N=70
	Very important		21% N=21
	Somewhat important		9% N=9
Overall feeling of safety	Essential		33% N=33
	Very important		38% N=38
	Somewhat important		28% N=28
Overall quality of natural environment	Essential		20% N=19
	Very important		45% N=43
	Somewhat important		35% N=33
Overall quality of parks and recreation opportunities	Essential		31% N=29
	Very important		37% N=35
	Somewhat important		22% N=21
Overall health and wellness opportunities	Not at all important		10% N=9
	Essential		25% N=25
	Very important		48% N=48
	Somewhat important		19% N=19
Overall opportunities for education, culture, and the arts	Not at all important		8% N=8
	Essential		38% N=38
	Very important		44% N=44
	Somewhat important		17% N=17
Residents' connection and engagement with their community	Not at all important		1% N=1
	Essential		15% N=14
	Good		53% N=50
	Fair		29% N=28

































Please rate each of the following aspects of the City of Livermore communications.

The availability of information about City programs and services	Excellent		15% N=14
	Good		53% N=50
	Fair		29% N=28

Please rate each of the following aspects of the City of Livermore communications.			
The availability of information about City programs and services	Poor		3% N=3
	Excellent		19% N=17
	Good		47% N=43
	Fair		17% N=16
	Poor		17% N=15
The quality of the City's website (www.LivermoreCA.gov)	Excellent		8% N=7
	Good		51% N=42
	Fair		24% N=20
	Poor		16% N=13
The usefulness of information in the City's e-newsletter	Excellent		1% N=1
	Good		68% N=50
	Fair		28% N=21
	Poor		3% N=2
The usefulness of information in the printed community newsletter	Excellent		9% N=7
	Good		61% N=48
	Fair		28% N=22
	Poor		3% N=2
City efforts to engage residents on social media sites	Excellent		15% N=12
	Good		52% N=41
	Fair		18% N=14
	Poor		15% N=12
Which of the following, if any, prevent you from engaging with the City of Livermore (e.g., participating in public meetings, events, surveys, etc.)? Select all that apply.	Limited or no internet access		7% N=5
	Accessibility barriers (due to a disability)		5% N=4
	Language barriers		1% N=1
	Lack of information/prior knowledge		50% N=37
	No transportation		12% N=9
	Inconvenient timing		51% N=37
	Lack of interest		11% N=8
	Other		36% N=26
How familiar, if at all, are you with the City of Livermore's current policies and actions in place to mitigate climate change?	Very familiar		21% N=21
	Somewhat familiar		31% N=31
	Not familiar		47% N=47

Thinking about Livermore’s current policies and actions in place to mitigate climate change, please rate your satisfaction with the following:	Access to information about current policies	Very satisfied		22% N=13
		Somewhat satisfied		41% N=24
		Somewhat dissatisfied		20% N=12
		Very dissatisfied		17% N=10
	Opportunities to practice environmental stewardship in Livermore	Very satisfied		8% N=5
		Somewhat satisfied		43% N=26
		Somewhat dissatisfied		37% N=22
		Very dissatisfied		12% N=7
	The City’s focus on reducing greenhouse gas emissions (e.g., expansion of electric vehicle charging infrastructure)	Very satisfied		22% N=12
		Somewhat satisfied		44% N=25
		Somewhat dissatisfied		16% N=9
		Very dissatisfied		17% N=10
How familiar, if at all, are you with the City of Livermore’s General Plan Update?	Very familiar		19% N=19	
	Somewhat familiar		48% N=48	
	Not familiar		32% N=32	
In general, how many times do you:	Access the internet from your home	Several times a day		84% N=83
		Once a day		11% N=11
		A few times a week		0% N=
		Every few weeks		5% N=5
	Access the internet from your cell phone	Several times a day		92% N=88
		Once a day		0% N=
		A few times a week		6% N=5
		Every few weeks		1% N=1
		Less often or never		1% N=1
	Visit social media sites	Several times a day		66% N=66
		Once a day		8% N=8
		A few times a week		9% N=9
		Every few weeks		5% N=5
		Less often or never		12% N=12
	Use or check email	Several times a day		93% N=89
Once a day			2% N=2	
A few times a week			5% N=5	

In general, how many times do you:	Use or check email	Every few weeks		0% N=
	Share your opinions online	Several times a day		8% N=8
		Once a day		7% N=6
		A few times a week		26% N=25
		Every few weeks		22% N=21
		Less often or never		37% N=36
Shop online	Several times a day		7% N=7	
	Once a day		1% N=1	
	A few times a week		48% N=45	
	Every few weeks		39% N=36	
	Less often or never		4% N=4	
Please rate your overall health.	Excellent		33% N=33	
	Very good		41% N=41	
	Good		23% N=23	
	Fair		3% N=3	
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive		1% N=1	
	Somewhat positive		12% N=12	
	Neutral		28% N=28	
	Somewhat negative		48% N=48	
	Very negative		11% N=11	
How many years have you lived in Livermore?	Less than 2 years		6% N=6	
	2-5 years		13% N=13	
	6-10 years		7% N=7	
	11-20 years		13% N=13	
	More than 20 years		61% N=61	
Which best describes the building you live in?	One family house detached from any other houses		69% N=69	
	Building with two or more homes (duplex, townhome, apa..		27% N=27	
	Other		4% N=4	
Do you rent or own your home?	Rent		27% N=27	
	Own		73% N=71	
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$500		2% N=2
		\$500 to \$999		6% N=6

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	\$1,000 to \$1,499		5% N=5
		\$1,500 to \$1,999		35% N=34
		\$2,000 to \$2,499		17% N=16
		\$2,500 to \$2,999		4% N=4
		\$3,000 to \$3,499		8% N=7
		\$3,500 or more		23% N=22
		Do any children 17 or under live in your household?	No	
		Yes		27% N=26
	Are you or any other members of your household aged 65 or older?	No		70% N=69
		Yes		30% N=30
	How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		5% N=5
		\$25,000 to \$49,999		11% N=10
		\$50,000 to \$74,999		11% N=10
		\$75,000 to \$99,999		3% N=3
		\$100,000 to \$149,999		22% N=21
		\$150,000 or more		49% N=47
Are you Spanish, Hispanic, or Latino?		Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino	
		Yes, I consider myself to be Spanish, Hispanic, or Latino		18% N=18
	What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native		4% N=4
		Asian, Asian Indian, or Pacific Islander		6% N=6
		Black or African American		2% N=2
		White		79% N=77
		Other		17% N=16
		In which category is your age?	25-34 years	
	35-44 years			14% N=14
	45-54 years			27% N=26
	55-64 years			11% N=11
	65-74 years			24% N=23
	75 years or older			2% N=2
	What is your gender?		Woman	
		Man		46% N=45
		Identify in another way		3% N=3

If you identify in another way, how would you desc.. Non-binary		100% N=3
How did you hear about this survey? (Select all that apply.)	The City's website	10% N=10
	The City's social media (Facebook, Twitter, Instagram,..)	41% N=40
	Received an email from the City	25% N=25
	In a City newsletter or utility bill	7% N=7
	Nextdoor	19% N=19
	In my Facebook feed	12% N=12
	Saw it on a video of a public meeting or at a meeting I atten..	7% N=7
	Saw it in a newspaper article or ad (hard copy or online)	12% N=12
	Heard about it from a family member, friend or neighbor	2% N=2
	Heard about it from a business or social organization in my co..	3% N=3
	Other	7% N=7

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Livermore.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Livermore as a place to live.....	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Livermore as a place to raise children.....	1	2	3	4	5
Livermore as a place to work.....	1	2	3	4	5
Livermore as a place to visit	1	2	3	4	5
Livermore as a place to retire.....	1	2	3	4	5
The overall quality of life in Livermore.....	1	2	3	4	5
Sense of community.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Livermore as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Livermore	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Livermore	1	2	3	4	5
Overall design or layout of Livermore's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Livermore (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4	5
Overall feeling of safety in Livermore.....	1	2	3	4	5
Overall quality of natural environment in Livermore.....	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Livermore.....	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Livermore to someone who asks	1	2	3	4	5
Remain in Livermore for the next five years.....	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Livermore's downtown/commercial area during the day	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Livermore community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

6. Please rate each of the following in the Livermore community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Livermore	1	2	3	4	5
Variety of business and service establishments in Livermore.....	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Livermore.....	1	2	3	4	5
Overall image or reputation of Livermore	1	2	3	4	5

7. Please also rate each of the following in the Livermore community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Livermore.....	1	2	3	4	5
Ease of travel by public transportation in Livermore.....	1	2	3	4	5
Ease of travel by bicycle in Livermore.....	1	2	3	4	5
Ease of walking in Livermore.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods.....	1	2	3	4	5
Preservation of the historical or cultural character of the community.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Livermore.....	1	2	3	4	5
Overall appearance of Livermore.....	1	2	3	4	5
Cleanliness of Livermore.....	1	2	3	4	5
Water resources (lakes, ponds, riverways, streams, etc.).....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)... ..	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities.....	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Livermore.....	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to attend special events and festivals.....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted the City of Livermore (in-person, phone, email, or web) for help or information.....	1	2
Contacted Livermore elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.).....	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Livermore.....	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election.....	1	2
Used bus, rail, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone.....	1	2
Walked or biked instead of driving.....	1	2

9. Please rate the quality of each of the following services in Livermore.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.).....	1	2	3	4	5
Affordable high-speed internet access.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, levees, etc.).....	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
Police/Sheriff services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts).....	1	2	3	4	5
Livermore open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities.....	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services.....	1	2	3	4	5
Overall customer service by Livermore employees (police, receptionists, planners, etc.).....	1	2	3	4	5

10. Please rate the following categories of Livermore government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Livermore.....	1	2	3	4	5
The overall direction that Livermore is taking.....	1	2	3	4	5
The job Livermore government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in Livermore government.....	1	2	3	4	5
Generally acting in the best interest of the community.....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly.....	1	2	3	4	5
Treating residents with respect.....	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Livermore.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Livermore community to focus on each of the following in the coming two years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Livermore	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Livermore	1	2	3	4
Overall design or layout of Livermore’s residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Livermore (water, sewer, storm water, electric/gas, broadband)	1	2	3	4
Overall feeling of safety in Livermore.....	1	2	3	4
Overall quality of natural environment in Livermore.....	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Livermore.....	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents’ connection and engagement with their community	1	2	3	4

13. Please rate each of the following aspects of the City of Livermore communications.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don’t know</u>
The availability of information about City programs and services	1	2	3	4	5
City efforts to keep residents informed about local issues	1	2	3	4	5
The quality of the City’s website (www.LivermoreCA.gov)	1	2	3	4	5
The usefulness of information in the <u>City’s e-newsletter</u>	1	2	3	4	5
The usefulness of information in the <u>printed community newsletter</u>	1	2	3	4	5
City efforts to engage residents on social media sites	1	2	3	4	5

14. Which of the following, if any, prevent you from engaging with the City of Livermore (e.g., participating in public meetings, events, surveys, etc.)? Select all that apply.

- Limited or no internet access
- Accessibility barriers (due to a disability)
- Language barriers
- Lack of information/prior knowledge
- No transportation
- Inconvenient timing
- Lack of interest
- Other

15. How familiar, if at all, are you with the City of Livermore’s current policies and actions in place to mitigate climate change?

- Very familiar
- Somewhat familiar
- Not familiar

16. Thinking about Livermore’s current policies and actions in place to mitigate climate change, please rate your satisfaction with the following:

	<u>Very satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Very dissatisfied</u>	<u>Don’t know</u>
Access to information about current policies.....	1	2	3	4	5
Opportunities to practice environmental stewardship in Livermore.....	1	2	3	4	5
The City’s focus on reducing greenhouse gas emissions (e.g., expansion of electric vehicle charging infrastructure)	1	2	3	4	5

17. How familiar, if at all, are you with the City of Livermore’s General Plan Update?

- Very familiar
- Somewhat familiar
- Not familiar

Our last questions are about you and your household.

Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online.....	1	2	3	4	5	6

D2. Please rate your overall health.

- Excellent Very good Good Fair Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

- Very positive Somewhat positive Neutral Somewhat negative Very negative

D4. How many years have you lived in Livermore?

- Less than 2 years
 2-5 years
 6-10 years
 11-20 years
 More than 20 years

D5. Which best describes the building you live in?

- One family house detached from any other houses
 Building with two or more homes (duplex, townhome, apartment, or condominium)
 Mobile home
 Other

D6. Do you rent or own your home?

- Rent
 Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

- Less than \$500 \$2,000 to \$2,499
 \$500 to \$999 \$2,500 to \$2,999
 \$1,000 to \$1,499 \$3,000 to \$3,499
 \$1,500 to \$1,999 \$3,500 or more

D8. Do any children 17 or under live in your household?

- No Yes

D9. Are you or any other members of your household aged 65 or older?

- No Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- Less than \$25,000 \$75,000 to \$99,999
 \$25,000 to \$49,999 \$100,000 to \$149,999
 \$50,000 to \$74,999 \$150,000 or more

D11. Are you Spanish, Hispanic or Latino?

- No, not Spanish, Hispanic, or Latino
 Yes, I consider myself to be Spanish, Hispanic, or Latino

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- American Indian or Alaskan Native
 Asian, Asian Indian, or Pacific Islander
 Black or African American
 White
 Other

D13. In which category is your age?

- 18-24 years 55-64 years
 25-34 years 65-74 years
 35-44 years 75 years or older
 45-54 years

D14. What is your gender?

- Woman
 Man
 Identify in another way → go to D14a

D14a. If you identify in another way, how would you describe your gender?

- Agender/I don't identify with any gender
 Genderqueer/gender fluid
 Non-binary
 Transgender man
 Transgender woman
 Two-spirit
 I identify another way

Thank you!

Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502