



Lake Oroville in March 2023 compared to August 2021. This lake is part of the State Water Project, which typically provides 70% of your drinking water. Photos courtesy of the California Department of Water Resources.

# City Council Ends Drought Emergency

On May 8th, Livermore City Council ended its Stage 2 Water Shortage Emergency. This emergency was originally activated in September 2021 in response to California's severe drought.

## What does this mean for me?

This means that Livermore properties no longer need to irrigate on set days of the week based on their address number or only irrigate with a sprinkler system in the early morning or at night.

However, Livermore Municipal Water encourages you to make water conservation a way of life. California has experienced two multi-year droughts in the last ten years. Since we cannot predict when the next drought will arrive, it is important to continue saving water.

## How much water did Livermore save during the drought?

Last year, Livermore used 609 million gallons less water citywide compared to 2020. That's enough water to fill more than 900 Olympic-sized swimming pools! Thank you for understanding the importance of water conservation and helping us achieve these remarkable savings.

Continue saving water in 2023 by applying for one of our water conservation rebates!



**Clothes Washer Rebates**  
\$200 for single-family homes



**Irrigation Controller Rebates**  
\$75 - \$3,000 based on property type



**Greywater Systems Rebates**  
\$100 for 1 - 2 unit properties



**Lawn Conversion Rebates**  
\$2,000 - \$6,000 based on property type



**NEW! Pool Cover Rebates**  
\$100 for all property types



**Water Conservation Kits**  
Free for single-family homes

Learn more about Livermore Municipal Water rebates at [livermoreca.gov/rebates](https://livermoreca.gov/rebates)



# Important Updates on your Livermore Municipal Water Bills

## Water Bill Assistance for Low-Income Households

In the wake of the COVID-19 pandemic, many California households are struggling to afford the cost of water service. That's why Livermore Municipal Water has enrolled in the statewide Low-Income Household Water Assistance Program (LIHWAP).

This program provides low-income households with one payment every 12 months of up to \$15,000 to go towards their current or past-due water bills. Here's how to apply:

1. Confirm your household income meets the requirements below.

Household Size	Monthly Income	Annual Income
1	\$2,700.17	\$32,402.04
2	\$3,531.00	\$42,372.00
3	\$4,361.83	\$52,341.96
4	\$5,192.75	\$62,313.00
5	\$6,023.59	\$72,283.08
6	\$6,854.43	\$82,253.16
7	\$7,010.21	\$84,122.52
8	\$7,166.00	\$85,992.00
9	\$7,321.78	\$87,861.36
10	\$7,477.56	\$89,730.72

2. Complete an application and submit it to Spectrum Community Services, Inc. The application can be downloaded from [spectrumcs.org](https://spectrumcs.org) or you can pick up an application from the Livermore Civic Center Library (1188 S. Livermore Ave).



Questions about the LIHWAP program? Learn more by visiting [spectrumcs.org](https://spectrumcs.org) or calling Spectrum Community Services at (510) 881-0300.

## Conservation Rates Have Ended

Beginning on June 1, 2023, Livermore Municipal Water customers will no longer be charged conservation rates for their drinking water service.

Conservation rates went into effect on October 1, 2021, to encourage water conservation during the drought. Under this rate structure, customers paid a few cents more for each unit of drinking water used. These rates were reflected under the "City Distribution Cost" line item on your Livermore Municipal Water bill.

Since the City of Livermore is no longer in a drought emergency, customers will now be charged the standard rate for City Distribution Costs. You will begin to see this rate on your June 2023 water bill.

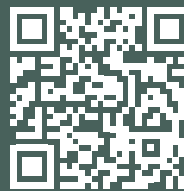
2023 City Distribution Cost Rates		
Property Type	Jan. 1 - May 30	June 1 - Dec. 31
Residential Properties Tier I (Up to 7 Units)	\$1.54/unit	\$1.35/unit
Residential Properties Tier II (8+ Units)	\$2.14/unit	\$1.95/unit
Multi-Family Properties	\$1.77/unit	\$1.58/unit
Non-Residential Properties	\$1.74/unit	\$1.55/unit
Irrigation Meters	\$1.95/unit	\$1.76/unit
Recycled Water Meters	\$2.74/unit	No Change

One unit is equal to 748 gallons or 100 cubic feet of water.

## Credit Card Convenience Fees Begin July 1<sup>st</sup>

Beginning on July 1, 2023, Livermore Municipal Water bills paid with a credit or debit card will be charged a convenience fee. This fee may be shown as a separate charge on credit card statements.

Customers who pay their water bills by e-check, mailed checks, online banking, and money orders will not be charged a convenience fee.



To update your bill payment method, log into your Livermore Municipal Water account at [onlinebiller.com/livermore](https://onlinebiller.com/livermore) and select "Payment Profiles".