

Livermore Municipal Airport (KLVK)

Noise Concern Reporting System (for mobile)

Overview

- Our new noise concern reporting system (with integrated flight tracker) for aircraft operating to/from/around Livermore Airport allows you to instantly submit:
 - Noise Concern Report about a specific aircraft.
 - General noise concern.
 - Question about noise.
- Watch the LIVE flight tracker to view and learn about the aircraft overhead.
 - There is, currently, a 10-minute delay buffer per the FAA.
 - Using the **clock** icon, you can view past flight tracks.
- Click this link to get started: [Livermore Airport Noise Reporting Portal](#)

Instructions for mobile style computer users:

- Select “Allow” or “Don’t Allow” regarding using your current location. Either selection is fine.
- Click “Continue” after reading the text box about the 10-minute delay.
- Initially, you are viewing a “live” view of aircraft over the Bay Area (10-minute delay per FAA)
- Tapping the “Control Button” near the bottom of screen provides 5 icons:
 - **clock** icon changes the date and time.
 - **graph/plot line** icon shows all aircraft tracks over a preset time-period.
 - **house** icon shows an address on the map (such as your home).
 - **envelope** icon starts a noise concern report or question form.
 - **gear wheel** icon personalizes your map and aircraft settings.

To submit a Noise Concern about a specific aircraft (to Livermore Airport Staff):

- Note the **exact time and date** of the aircraft that passed over your location.
- ✚ **Specific Noise Concern Report – quick method**
 - You can submit this report instantly.
 - The 10-minute flight tracker delay will not affect this report.
 - No info about the aircraft is needed, the system will identify it.
 - Click the **envelope** icon to start the noise concern report.
 - The **envelope** icon is reached by tapping the “Control Button” near the bottom of the screen.
 - Enter your details into the required fields, then click “Next Page”.
 - Enter that **exact time and date** of the aircraft noise disturbance in the fields provided.
 - Exact times down to the minute are preferred.
 - Fill in the remaining fields and submit your noise concern by clicking “Submit”.

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- ✚ ***Specific Noise Concern Report - using integrated flight tracker:***
 - The 10-minute delay will affect this type of Noise Concern Report
 - The earliest you can start this report is 10 minutes after the aircraft passes by.
 - Click the ***clock*** icon (or the Date & Time at the top) and enter that ***exact time and date***.
 - Exact times down to the minute are preferred.
 - Select the aircraft on the map that went over your area at that ***exact time***.
 - Click the ***envelope*** icon to start the noise concern report.
 - The ***envelope*** icon is reached by tapping the “Control Button” near the bottom of the screen.
 - Confirm “Yes” to log the concern about that specific aircraft.
 - Enter your details into the required fields, then click “Next Page”.
 - The info on the aircraft you selected has been automatically entered for you.
 - Fill in the remaining fields and submit your noise concern by clicking “Submit”.

To submit a “General Noise Concern” or “Question About Noise”

- Click the ***envelope*** icon to start.
 - The ***envelope*** icon is reached by tapping the “Control Button” near the bottom of the screen.
- Enter your details into the required fields, then click “Next Page”.
- On the second page:
 - Click the drop-down arrow on the “Concern” field.
 - Select “General Noise Concern” or “Question About Noise”
 - Complete the remaining fields and click submit.

What happens after I submit my Noise Concern Report or Noise Question?

- After you click “Submit”, the webpage will confirm the submittal is complete.
- If you selected the “Response Requested” box, you will receive a reply email from Airport Staff.
- All Noise Concern Reports are submitted in a monthly report to the Airport Manager and Livermore Airport Commission for review.
- Any aircraft identified as having operated to or from Livermore Airport between the hours of 10pm and 6am will receive a letter asking the owner(s) to please refrain from operating during Livermore Airport’s Voluntary Restraint from Night Flying Policy 10pm-6am.
- The City of Livermore maintains records of noise reports. These public documents are available upon request to the City Clerk's Office. The City will not release any identifying information about persons who file reports.